

UPDATED 01 May 2013

PHILA AREA REFERRAL TELEPHONE NUMBERS

- ABUSE/VIOLENCE
- AIDS/STD'S/REPRO HEALTH/PARENTING
- ANIMALS
- ANTIVIOLENCE
- CHILDREN/YOUTH
- CONSUMERS/FAIR PRACTICES
- DRUG AND ALCOHOL
- EDUCATION/SCHOOLS/LITERACY
- ED/TRNG - Conflict/Mediation/Multicultural RESOURCES
- ELDERS
- EMPLOYMENT/TRAINING/ECONOMIC
 - JOB PLACEMENT (welfare)
 - JOB SEARCH/PLACEMENT (gnrl pop)
 - JOB TRAINING
- ENVIRONMENT Blocks
- FAMILIES
- FOOD
- GAY (G.L.B.T.)
- HEALTH AND MENTAL HEALTH
- HOMELESS/SHELTER
- HOMELESS PREVENTION
- HOUSING/ UTILITIES
 - ENERGY/HOUSING AGENCIES (Local)
- IMMIGRATION/REFUGEES/MIGRANTS/
 - MULTICULTURAL
- LEGAL Hate Crime/Ethnic Intimidation/Civil
 - Rights/Terrorism
- MEDIATION
- MOTOR VEHICLES/PARKING
- POLICE/SAFETY/FIRE/PRISONS/PAROLE/PROBTN
- RECREATION
- SUPPORT GROUPS
- TRANSPORTATION
- VETERANS
- VICTIM ASSISTANCE
- WELFARE
- WOMEN
 - (GENERAL)
 - (Emergency Preparedness)

- ABUSE/VIOLENCE
- ABANDONED/ABUSED CHILDREN (DHS HOTLINE) 683-6100
- ABUSE ASSISTANCE UNIT OF FAMILY COURT 686-3511/2
- ADULT PROTECTIVE SERVICES 765-9040
- ATTIC (Lesbian/gay youth) 545-4331
- BILINGUAL DOMESTIC VIOLENCE PROJECT 739-9999
 - Spanish (Lutheran Settlement House) 235-9992
- CARIE (Advocates for the Elderly) 545-4437
- CHILD ABUSE PREVENTION EFFORT 831-8877
- CHILD ABUSE HOTLINE (800) 4-A-CHILD
- CHILD ABUSE HOTLINE 683-6100
- CHILD PROTECTIVE SERVICES 686-6100
- CHILDREN'S CRISIS TREATMENT CENTER 496-0708

- CONGRESO LATINA DOMESTIC VIOLENCE PROGRAM 291-8742
- CRIME VICTIM SERVICES UNIT 686-8027
- DOMESTIC ABUSE PROJECT (Delaware Co) 610 565-4590
- DOMESTIC VIOLENCE CENTER (Chester Co) 888 711-6270
- DOMESTIC VIOLENCE PROJECT (Eng) 739-9999 (Span) 235-9992
- DOMESTIC VIOLENCE - NAT'L HOTLINE (ENG/SPAN)(800) 799-SAFE
- EAST DIVISION CRIME VICTIM SERVICES 426-4810
- ELDER ABUSE REPORTING HOTLINE (800) 490-8505
- KIDSPACE (800) 8 KID 123
- KOREAN WOMEN'S SUPPORT 886-8725
- LA LINEA DIRECTA 235-9992
- LATINA DOM VIOLENCE PRG (Congresso 216 W Somerset) 291-8742
- LAUREL HOUSE (Montgomery Co) (800) 642-3150
- MEN Project Reduce Abuse Program (RAP) 629-3990 629-9100
- Men's Resources Center (267) 408-8120
- Menergy 242-2235
- SAFE Project (Pottstown) 610 970-6590
- NAT'L CLEARINGHOUSE-DEFENSE OF BATTERED WOMEN 351-0010
- OLDER ADULT PROTECTIVE SERVICES 765-9033
- PA CHILD LINE (REPORT CHILD ABUSE) (800) 932-0313
- PETNET - SPCA 426-6300
- P.A.A.N. Phila Anti-Violence Anti-Drug Network (hotline) 685-9521
- S.C.A.N. (Supportive Child Adult Network) 590-1504
- SEWAA (Pakistan, Nepal, Sri Lanka, India) 627-3922
- SEX CRIMES UNIT (Police) 685-1180/1/3
- SEX OFFENDERS UNIT 686-6315
- SUKKAT SHALOM (Jewish Family Servs) 673-0100 (HOTLN) 386-7777
- SUPPORT CENTER FOR CHILD ADVOCATES 925-1913
- VOYAGE HOUSE (youth) 545-2910
- WOMEN AGAINST ABUSE (Shelter) 386-1280 (HOTLN) 386-7777
- WOMEN AGAINST ABUSE (Spanish) 765-8870
- WOMEN AGAINST ABUSE LAW CENTER 686-7082
- WOMEN IN TRANSITION 564-5301 (HOTLINE) 751-1111
- WOMEN'S ANTI-VIOLENCE EDUCATION (1501 Cherry 19102) 241-5720
- WOMEN'S CENTER OF MONTGOMERY COUNTY (800) 773-2424
- WOMEN'S LAW PROJECT 928-9801
- WOMEN ORGANIZED AGAINST RAPE 985-3315 (HOTLN) 985-3333
- WOMAN'S PLACE (Bucks Co) (800) 220-8116
- YOUTH CRISIS (800) 448-4663
- YOUTH EMERGENCY SERVICES (800) 371-7233

- AIDS/STD'S/REPRO HEALTH/ PREGNCY/ PARENTING
- ACTION AIDS (1216 Arch St, 6th floor) INTAKE 981-0088
- AIDS HOTLINE (800) 590-2437 985-2437
- AIDS HOTLINE/NATIONAL 662-6080
- AIDS LAW PROJECT 587-9377
- AIDS LIBRARY 985-4851
- AIDS TREATMENT HOTLINE 545-2212
- APM 235-6788 267-296-7200
- BEBASHI 769-9561
- CARE CLINIC 787-9513
- CHOICE HOTLINE 985-3300
- COMMUNITY AIDS HOTLINE (800) 985-2437
- CONGRESO 763-8870
- MAZZONI CLINIC 563-0658
- PARENTS ACTION NETWORK PAR-ENTS 727-3682
- PARENTS ACTION NETWORK (DHS) 686-8650
- PARENTS UNION 546-1166
- PHILA HEALTH DEPT Maternal & Child Health 685-5675 685-5225
- PLANNED PARENTHOOD 351-5560
- STD HOTLINES/NATIONAL (800) 227-8922 (800) 342-AIDS
- WE THE PEOPLE
- YO-ACAP (youth) 851-1830

- ANIMALS
- ANIMAL ABUSE - PSPCA Humane Law 215-426-6300 x229
- ANIMAL MANAGEMENT (investigates # animals/bites) 685-9702
- ANIMAL REMOVAL (DEAD) 686-5560
- ANIMAL (PHILADELPHIA GAME COMMISSION) (800) 228-0791
- INSECTS (VECTOR) CONTROL (HEALTH DEPT) 5-9714 685-9000
- LICENSES 683-LOST

RATS (VECTOR) CONTROL (HEALTH DEPT) 685-9719/20 685-9000
 PA SPCA - Animal Abuse Hotline (866) 601-SPCA
 PA SPCA - Food Bank for Animals 426-6300
 350 E Erie Ave (Altern Sat's noon - 3pm)
 PACCA (Pa Animal Care/Control Agency) 111 W Hunting Park 685-9040
 Strays (roaming or attacking), Unwanted Pets, Adoptions,
 Barking Dogs, Owners not cleaning up after pets
 SPCA OF PENNSYLVANIA 426-6300
 Dog/cock fights, Assaults on/abuse of Pets, Neglected, Adoptions
 (SPCA Vet Hosp open to public by appointment)
 WOMEN'S SPCA (STRAY ANIMALS, CRUELTY) 750-3100

ANTIVIOLENCE

Town Watch Integrated Services 401 JFK, Ste 680 19102 686-1459
 PAAN Lehigh Pavilion, Ste 200, 2700 N 17th 19132 940-0550
 Mothers In Charge, Box 42461 19101 235-7283
 Men United 3201 W Girard 19103 236-3372
 Antiviolence Partnership, 633 W Rittenhouse, C-12 19144 438-9070
 ASAP (afterschool) 230 S Broad, Ste 400 19102 545-2727

CHILDREN/YOUTH

ABUSE HOTLINE (PA State ChildLine) (800) 932-0313
 ACHIEVING INDEPENDENCE CNTR (transition from out-care) 683-6055
 ADOLESCENT INTERVENTION NETWORK 2217 S 17th 19145 435-3194
 AFRICAN AMERICAN YOUTH/Inst for Dev of (225 S 15th 19102 545-8155
 AFTERSCHOOL PROGRAMS - ON-LINE - Phila Safe and Sound
www.philasafesound.org/programfinder 568-0737
 AFTERSCHOOL PROGRAM (DEPT OF REC DISTRICT 7)
 Bridesburg (Richmond/Ash) 685-1247
 Glavin, Frankford (Almond/Westmoreland) 685-9898
 Heitzman (Castor/Amber) 685-1244
 Kensington Ramblers (Ditman/Decatur) 685-9999
 McVeigh (D/Ontario) 685-9896
 Monkiewicz (Richmond/Allegheny) 685-9894
 Samuel (Tioga/Gaul) 685-1246
 Scanlon (J/Tioga) 685-9893
 Schmidt (Howard/Ontario) 685-9895
 ASPIRA (4322 N 5th) 455-1300
 BIG BROTHERS/BIG SISTERS 625-2455 557-8600 567-7000
 BOY SCOUTS 988-9811
 BOYS AND GIRLS CLUBS 735-8818
 CASA DEL CARMEN 4400 N Reese (help with babies, chldrn) 329-5660
 CHILD ABUSE HOTLINE (HUMAN SERVICES) 683-6100
 CHILD ABUSE LINE (800) 932-0313
 CHILD ABUSE PREVENTION EFFORT 831-8877
 CHILD CARE HOTLINE (888) 461-KIDS 560-2807
 CHILDREN'S ADVOCACY CENTER 387-9500
 CHILDREN'S AID SOCIETY OF PA 546-2990
 CHILDREN'S SAFE HARBOR (Ampara de la Ninez (107 E Luray) 324-2919
 COBBS CREEK ENVIRONMENTAL EDUCATION CENTER 685-1900
 COMM'Y BEHAV'L HEALTH (emot/MH/behav'l/wrapar'nd 888 545-2600
 COMMUNITY SERVICE/VICTIM & (YOUTH) (Juv Prob Dept) 686-4049
 CONCILIO (705-09 N Franklin 19123) 627-3100
 COVENANT HOUSE (Child/Teen Counsel) (800) 999-9999
 CROSS CONNECTION FAMILY SERVICES 425-1514
 DA's PRIVATE CRIMINAL COMPLAINT (Juvenile) 686-7340 686-8370
 DA's REAAP (Incorrigible youth) 686-8328
 DEPARTMENT OF HUMAN SERVICES 683-4347
 Abused/Emergency Placement (youth services) 683-6100/20
 Prevention Services 683-6231
 Community Services 683-4000
 DOMESTIC RELATIONS (Family Court) 686-9300 686-4007
 DOMESTIC VIOLENCE/ABUSE COMPLAINTS 686-8305/3511-12
 EDUCATION LAW CENTER (9am-1pm) 238-6970
 FAMILY COURT (Voice Inquiry Recording Line) 686-7466
 FAMILY COURT PARENT PROJECT (training for parents) 686-8328
 GANG CONTROL 685-1671
 GIRL SCOUTS 564-4657
 GIRLS OF PROMISE (delinquent girls) NE Trtmnt Cntr 408-4943 985-2630
 GRANDPARENTS (Older Adults) RAISING CHILDREN
 GRANDS AS PARENTS 2121 N Gratz 19121 236-5848

www.gapsnow.org grantsasparents1@verizon.net or @gapsnow.org
 GRAND CENTRAL 557-1554
 GRANDMA'S KIDS 204-1667
 SUPPORTIVE OLDER WOMEN'S NETWK (SOWN) 477-6000
 SUPER GRANDPARENTS '93 849-8598
 HEALTHY START (NORTH OFFICE) Muriel Silva 685-2457
 HUNE (2202 N 2nd 19133) (Spec Ed children) 425-6203
 Special Education Helpline (linea bilingue -Ingles 7 Espanol) 425-5112
 JEWISH FAMILY & CHILDREN'S SERVICES (866) JFCS-NOW 698-4500
 JOB CORPS 985-3650 966-0116
 JUVENILE PROB DEPT 686-4000 686-4242 686-4050
 KIDS PEACE (800) 8KID-123
 MEN UNITED FOR A BETTER PHILADELPHIA 236-3372
 MENTAL HEALTH EMERGENCY 951-8300
 Emergency Mobile Crisis 685-6440
 Suicide Hotline 686-4420
 MOTHERS IN CHARGE (3201 W Girard - Hatfield Hse 19130) 236-3937
 MOTHERS IN CHARGE (2233 W Allegheny 19132) 228-1718
 MOTHERS UNITED THROUGH TRAGEDY, INC 227-5331
 NU SIGMA YOUTH SERVICES 1207 Chestnut 851-1848
 PA A N (Phila anti-violence/anti-drug) 940-0550
 Non-school-related (Managing Director's Office) 686-9000
 Youth Violence Reduction Project 940-0550 940-0540/1
 PARENT'S ACTION NETWORK (DHS) 727-3687 PAR-ENTS
 PARENT CLASS REGISTRATION 686-8328
 PARENT EDUCATION/SUPPORT GROUPS
 The Parent Project Intake 686-8328
 Parents Anonymous (800) 448-4906
 B.I.L.Y (888) 443-4481
 Tough Love (800) 333-1069
 Parent Involved Network (PIN) MH Issues 751-1800
 PATCH Truancy Prevention Program (1209 W Lehigh) 229-4477
 PHILA ANTI-DRUG/ANTI-VIOLENCE NETOWRK (2700 N 17) 940-0550
 PHILA CHILDREN'S ALLIANCE 387-9500
 PHILA CHILD CARE RESOURCES (888) 461-KIDS
 PHILADELPHIA FUTURES 790-1666
 PHILA YOUTH ADVOCATE PROGRAM 4601 Market 474-7929
 PHILAJOB (YOUTH WORK SUMMER PROGRAM) 851-1822 875-5031
 PHILLY KIDS (COUNSELING) 686-3967
 PRIVATE CRIMINAL COMPLAINT (against a juvenile) 686-8370
 PROBATION (JUVENILE) (Family Court) 686-8328
 REAAP Program, DA's (Incorrigible youth) 686-8328
 RECREATION DEPARTMENT 683-3682 683-3600
 CAMPS/SUMMER www.phila.gov/recreation/camps/Camps.html
 ROMPIENDO CADENAS (alternative HS, ages 17-24) (x112) 455-1300
 RUNAWAY HOTLINE (800) 621-4000
 SAFE SCHOOLS ADVOCATE 644-1277
 SHELTER (Teens) YES 787-0633
 VOYAGE HOUSE 545-2910
 STAKEHOLDER GROUPS (school advocacy/anti-truancy)
 * NW - Germantown Settlement - Annette Gordy - 951-4187
 * Central N - Northern Homes - Bari Bradford - 482-1423 x217
 * Wm Penn - Women's Christian Alliance - Lamont Peterson - 236-9911
 * West - Youth Services, Inc - Cynthia Brown - 243-0116
 * Logan/Olney - Birney Elementary Rm 104 - Peggy Futch - 456-5561
 * SW - Children Services Inc/Kirkbridge - Charmaine Angus - 748-2997
 * NE - Lutheran Children/Family Svcs - Teresa Harris-Miller - 276-5500 x102
 * Hunting Park - Aspira - Michelle Santiago-Cruz - 455-1300
 * Kensington - Aspira - Rosalind Lopez
 * South - Diversified Community Services - Carlos Cartagena
 SUICIDE PREVENTION/American Foundation for 746-7256
 SUMMER CAMPS
 Recreation Department 2007 Camp Guide- copies at 1515 Arch Street and
 online at the City's website.
 Philly SOS - Online database - enter zipcode where want to attend camp..
 Specialty Camps (asthma, overweight, etc.)- Contact Carole Cornelius at
 3-4150 or Helen Cohen at 3-4149.
 Neighborhood Camps- Community Based Prev Sers. IRRS unit at 3-4000.
 City of Philadelphia 2006 Camp Directory- Located on DHS Central
 SUPPORT CENTER FOR CHILD ADVOCATES 925-1913
 TEEN RESOURCES
 Juvenile Probation - Family Court 686-4000

PCC (Mr Kelly) ages 10-18 686-8370
 REAAP (incorrigibles teens) 138M 1801 Vine St 686-8328
 Parent Class Registration "The Parent Project" 686-8328
 Victim Services - Juv (Alberta James; Ernestine Williams) 686-7058
 Community Services (projects) Ms Bleistine 686-4049
 Town Watch Liaison - Lynn Roman, Deputy Director 686-8329
 Deputy Chiefs Irwin Gregg 686-4242 Ms D Ray 686-4050
 Domestic Relations - Family Court 686-9300
 Customer Service 686-4007
 Domestic Violence/Abuse Complaints 686-8305/3511/3512
 DHS - General Assistance 683-4HDS
 Hotline - emergencies/abuse/neglect 683-6100
 Community Based Services (programs youth/families) 683-4000
 PAN (Parents Action Network) PARENTS
 PA State ChildLine - Child Abuse Hotline 1-800-932-0313
 Parent Education/Support Groups - Free
 The Parent Project 686-8328
 Parents Anonymous 1-800-448-4906
 B.I.L.Y. 1-888-443-4481
 PIN (Parents Involved Network- MH Issues) 751-1800
 Mental Health Emergency (Germantown CRC) 951-8300
 Emergency mobile crisis 685-6440
 Suicide Hotline 686-4420
 Suicide Prevention (Am Fdn for) (for uninsured) 746-7256
 Teen Shelters
 YES 787-0633
 Voyage House 545-2910
 Truancy Project/Project SAFE 215-400-SAFE or IN-CROWD
 Education Law Center (91m - 1pm) 238-6970
 Safe Schools advocate 644-1277
 School District Climate and Safety Office 400-4710
 School District Parent Support Hotline 400-5989
 TOWN WATCH LIAISON (Juv Prob Dept) 686-8329
 TRUANCY (reporting) (Project SAFE) IN-CROWD 299-SAFE 299-7233
 TRUANCY (Neighborhood "Stakeholder" Groups) 683-4026 683-4027
 VICTIM SERVICES (involving juvenile crimes) 686-7058
 VOYAGE HOUSE (RUNAWAY SHELTER) RUN-A-WAY HOTLN 545-2910
 YOUTH CRISIS LINE (800) 448-4663
 YOUTH STUDY CENTER 686-4800 686-4893
 YOUTH EMERGENCY SHELTER (800) 371-SAFE
 YOUTH CRISIS (800) 448-4663
 YOUTH WORKS (Summer Employment) 875-5031

CONSUMERS/FAIR PRACTICES

CONSUMER AFFAIRS (FEDERAL RESERVE BANK) 574-6116
 CONSUMER PROTECTION BUREAU (PA ATTY GNRL) 560-2414
 (800) 441-2555
 CONSUMER CREDIT COUNSELING SERVICES OF DEL VAL 563-5665
 DA (Phila) ECONOMIC CRIME 686-9904 HOTLINE (800) 441-2555
 Family Financial Counsel'g/Advocacy msutton@pathwayspa.net 387-1470
 Family Savings - dollar for dollar gov't match
 Women's Opportunities Resource Center 564-5500
 Impact Services Corporation 423-2944
 West Phila Financial Services Institution 452-0106
 ORC HUD/OFFICE FAIR HOUSING/EQUAL OPPORTY (800) 669-9777
 PATHWAYS (tax benefits, filings) tmorris@pathwayspa.org (610) 543-5022
 PREDATORY LENDING HOTLINE 523-9520
 SOCIAL SECURITY INFORMATION (800) 772-1213
 STATE DEPT/BUREAU PROFESSIONAL AND OCCUPATIONAL AFFAIRS
 (Complaints) (800) 822-2113

TAXES

Child & Dependent Care Credit 800 829-1040
 Child Tax Credit 800 829-1040
 Earned Income Tax Credit 800 829-1040
 Advanced Earned Income Tax Credit 800 829-1040
 PA Tax Back (state income tax back) 800 362-2050
 Tax Preparation Assistance (IRS) 800 829-1040

DRUG AND ALCOHOL

A & O Recovery 3319 Knsngln 19134 Larry Gallagher 778-2504 426-1992
 ADDICTIONS HOTLINE (24 HOURS) 645-3610

AL-ANON (families, friends) 1218 Chestnut 222-5244
 ALCOHOLICS ANONYMOUS 574-6900 923-7900
 NATIONAL (212) 870-3400
 ALATEEN, AL ANON 222-5244
 ALCOHOLISM/NATIONAL COUNCIL ON 627-9640
 Back on My Feet www.gackonmyfeet.org
 BEHAVIORAL ACCESS CENTER (801 W Girard 19122) 787-2407
 INTAKE 24/7 Addiction/Behavior/MH/Detox/Psych/etc
 BHSI (without insurance) 546-1200
 CBH (with insurance) (888) 545-2600
 CASAWORKS FOR FAMILIES (Congreso) 763-3608
 COCAINE ANONYMOUS (610) 325-9134
 CODEPENDENTS ANONYMOUS 333-7775
 COMMUNITY BEHAVIORAL HEALTH (888) 545-2600
 CONGRESO 763-8870
 DRC (DIAGNOSTIC REHABILITATION CENTER) 625-8000
 DRUG & ALCOHOL TREATMENT INFORMATION 592-5444 592-5403
 DRUG & ALCOHOL HOTLINE/NATIONAL (800) 252-6465
 DA's PUBLIC NUISANCE TASK FORCE (bars, homes, etc) 686-5858
 DRUGS/MAYOR'S OFFICE 686-4591 686-3922 597-9530
 FAMILIES ANONYMOUS 750-4824
 FDA Consumer Affairs 597-4390
 GAUDENZIA INC. 235-5200
 KIDS PEACE (800) 8KID-123
 LIQUOR CONTROL BOARD (717) 783-8250
 LICENSING (717) 787-6728 (717) 787-3885
 LIQUOR ENFORCEMENT - STATE POL (800) 932-0602
 - LOCAL UNIT 560-4111
 MOTHERS AGAINST DRUNK DRIVING 332-7177
 NARCOTICS HOTLINE (Phila Police) 685-1145
 NARCOTICS/PA BUREAU OF 937-1300
 NARCOTICS ANONYMOUS (610) 459-2488 440-8400 629-6757
 NEW JERUSALEM 2011 W Norris 19121 763-8806
 NEW JOURNEYS IN RECOVERY (2927 N 5th) NJIR@aol.com 634-6400
 NEW PATHWAYS PROJECT 763-4901
 ONE DAY AT A TIME (ODAAT) 587-6200
 P.A.A.N. (PHILA ANTI-DRUG ANTI-VIOLENCE NETWORK) 685-9521
 HOTLINE 940-0540
 PREVENTION POINT (800) 985-2437 787-0112
 Tues 9-11am 37/Brown; Wed 10:30a-1p 13th/Washington;
 Thurs 3-5p Somerset/Wamock; Fri 12:30-2:30p Front/Tusculum;
 Sat 10:30a-12:30p 3rd/Girard; Sat 1:30-4p 10th/Fairmount
 PUBLIC NUISANCE (DA's TF) (bars, drug houses/stores) 686-5858
 RECOVERY 332-0722
 NATIONAL RATIONAL RECOVERY (916) 621-4374
 NEW JOURNEYS IN RECOVERY 634-6400
 RIVERSIDE CARE North 226-5890 South 467-1500
 West 747-6480
 SUICIDE PREVENTION/American Foundation for 746-7256
 STOP AND GO's
 State Schedule for hearings (Push Option 3) (800) 272-7522
 Report Problem with Stop N Go 686-5819
 Urban Warrior - Phila Daily News (Carla Anderson) 854-4810
 TREATMENT (BHSI - no insurance) 546-1200
 (CBH - medical assistance) (888) 545-2600
 UNDERAGE DRINKING 560-4111 686-5858
 WEED & SEED 739-7950

EDUCATION/SCHOOLS/LITERACY

ACADEMY - LIBERTY RESOURCES ACADEMY 634-2000 x203
 ASPIRA (4322 N 5th) 455-1300
 BOARD OF EDUCATION 400-4000
 BOOK BANK (free books Thursdays 10am-3pm) (5th/Luzerne) 227-2570
 BULLY HOTLINE (299-SAFE) 299-7233
 CAAGY (LITERACY/EDUCATION) 769-8480
 COLLEGE ACCESS CENTER (Schlrshp/grant info) 9am - 5pm
 CALL FOR APPT
 Gallery (1st level, by Strawbridges, 8th St side) 574-1341
 4601 Market (3rd fl) 476-2227
 2603 N 5th St (Rivera Bidg) 739-9360
 COMMUNITY COLLEGE OF PHILA 751-8531

COMMUNITY WOMEN'S EDUCATION PROJECT 426-2200
 COMPUTERS - NTR 1524 Brandywine pokras@ntronline.org 564-6686
 COMPUTERS - Audubon 19403 www.teamchildren.com 610 666-1795
 COMPUTERS - (free training) Mayor's Com Tech-990 Sp Grdn 865-0770
 CONNECT (ages 0-5 Special Ed Resources/Info) (800) 692-7288
 EDUCATION LAW CENTER (1315 Walnut, 4th 19107) 238-6970
 FREE LIBRARY OF PHILADELPHIA 686-5322
 GRADUATE PHILA CENTER Info@graduatephiladelphia.org
 Gallery - 9th/Market East - street level 19107 717-2010
 HIGHER EDUCATION TAX CREDITS (IRS) (800) 829-1040
 HOME-BASED HEAD START 425-7990 634-8082
 HOME WORK HELP (grds 4-12) www.library.phila.gov 686-5372
 HUNE (2/Suscq) Hisp asst-schools Yovana Busamente 425-6203 425-5112
 LANGUAGE EQUITY ISSUES/OFFICE OF LITERACY PROGRAM 299-7791
 LITERACY/CENTER FOR LITERACY 686-5346
 LULAC Nat'l Educational Service Center @ 119 E Lehigh 474-1235
 LUTHERAN SETTLEMENT (LITERACY) 423-4811
 MAYOR'S COMMISSION ON LITERACY 426-8610
 METHODIST SERVICES Children/Families (525 E Allegheny) 686-4400
 PA A N (Phila anti-violence/anti-drug) 423-9924
 Non-school-related (Managing Director's Office) 940-0550
 PHILADELPHIA FUTURES 686-9000
 PUBLIC SCHOOL HOTLINE (info re schools, etc) 790-1666
 ROMPIENDO CADENAS (alternative HS, ages 17-24 (x112) 563-9057
 SAFE SCHOOL ADVOCATE (PA DEPT OF ED) 455-1300
 SCHOLARSHIPS (info) 21st Century Learning (AZ) (888) 644-1277
 SCHOOL CLIMATE AND SAFETY 403-0936
 School Police Operations 299-7967
 Safety Hotline (Harassment/Bullying/Safety) 299-1500
 School Crossing Guards Headquarters 299-7233
 School District Operations (Facilities) 686-1444
 Parent Support Hotline 875-3623
 Parent Truant Officers (Della Reveron) ???
 Parent Help Desk (Pat Knapper-Smith) 875-3195
 Safe Corridors (Lt Tunstall) ???
 Home and School Council (Pat Raymond) 875-3392
 SCHOOL DISTRICT SECURITY 299-7211
 HOME & SCHOOL 875-3611
 BULLY HOTLINE 823-5700
 DRUG HOTLINE 299-7233
 Curric/Instruct/Prof Dev (2120 Winter 19103) 875-DRUG
 Education Center - Dpty Chief (Luch Rodriguez Feria) 299-3369/7797
 400-4220
 SUMMER SCHOOL 299-4690
 TRUANCY (reporting) 299-7233
 US DEPT OF EDUCATION 800-USA-LEARN 656-6010
 UNITED WAY *FIRST CALL FOR HELP* 568-3750

ED/TRNG - Conflict/Mediation/Multicultural RESOURCES
 NCBI (Nat'l Coalition Building Inst (lisanter@ncbiphilly.org) 922-0744

ELDERS

Action Alliance Elderly Vict Asst 1211 Chestnut #810 557-0756 574-9720
 AGING/MAYOR'S COMMISSION ON SERVICES TO 686-8450 686-3505
 AGING/PHILADELPHIA CORPORATION FOR 765-9000 765-9040
 ALZHEIMER'S ASSOCIATION 925-3220
 BALDWIN SENIOR CENTER (2600 Susquehanna) 232-6500
 CARRIE Elder Abuse 1315 Walnut # 1000 545-5728 800 356-3606
 CHINESE ASSOCIATION FOR AGING 592-9072
 CNTR ADVOCACY RIGHTS INTERESTS ELDERLY (CARIE) 545-5728
 COMTY LEGAL SVCS- Elderly Law Prjt 3638 N Broad 19140 227-2400
 Home health/day care/etc: PDA Waivers/Bridge Prgm/Options Prgm
 COMPUTERS - TRAINING FOR OLDER ADULTS (NTR)
 NE OAC, 7522 Castor Avenue 686-0576
 Juniata Park OAC, 1251 E Sedgley Avenue 685-1490
 South Phila OAC, 10th/Dickinson Streets 685-1697
 Mann OAC, 3201 N 5th 685-9844
 Martin Luther King OAC, 22nd St/Cecil B Moore Ave 685-2715
 CONTACT (CRISIS LINE 879-4402) 877-9099
 CRIMES AGAINST THE RETIRED & ELDERLY (POLICE) 823-7186

DA's Elder Justice Project (physical/financial abuse and crime) 686-8085
 DOMESTIC VIOLENCE HOTLINE (800) 799-7233
 ELDERCASE LOCATOR (800) 677-1116
 FOOD - AID FOR FRIENDS (800) FOOD-997
 FOOD - www.hungercoalition.org
 INSURANCE INFORMATION
 Medicare (www.medicare.gov) (800) 633-4227
 Apprise (free health-insurance counseling) (800) 782-7067
 COBRA (866) 275-7922
 TAA health-insur tax credit (reduces premiums) (877) 872-5627
 JAISOHN CENTER (Korean) 6705 Old York Rd 224-3906
 JEWISH FAMILY & CHIDREN'S SERVICES (866) JFCS-NOW 698-4500
 JUDICARE (now Senior LAW Center 100 S Broad) 988-1244
 (LONG TERM CARE) COMMUNITY CHOICE (888) 482-9060
 MEDICARE (800) 382-1274
 MENTAL HEALTH EMERGENCY HOTLINE 685-6440
 PACE (800) 225-PACE
 PACE Fraud Hotline (800) 992-AGED
 PHILA CORP FOR THE AGING (642 N Broad, 5th) 765-9000
 SENIOR CITIZENS HELP LINE 765-9040
 LONG TERM CARE ACCESS (home care) 765-6580
 OLDER ADULT PROTECTIVE SERVICES 765-9033 823-7186
 PCA Emergency Fund for Older Philadelphians 765-9040
 Other - LIHEAP, CRISIS, ECA, UESF, Benefits Data Trust, Weatherization
 PHDC, ECA Oil Co-op, PCA Emergency Fund, Sr Food Boxes-Philabudnce,
 Utility Co prgs for low income, legal protections for utility issues.
 PHILA ELDER ABUSE TASK FORCE (CARIE) 545-5728
 PHILA SENIOR CENTER (509 S Broad) 546-5879
 SAFE RETURN PROGRAM (for "wanderers") (800) 572-1122
 SENIOR CITIZEN ACTION ALLIANCE 574-8520
 SENIOR CITIZEN ASSISTANCE REFERRAL 241-8222
 SENIOR CITIZENS SHARED RIDE (SEPTA) 580-7145
 SENIOR LAW CENTER (100 S Broad #1810) 238-6390
 SENIOR LAW CENTER (Project SAFE) 701-3204
 SENIOR SERVICE EMPLOYMENT PROG (Catholic Soc Ser) 854-7040
 SHELTER/EMERGENCY (OESS) 686-5671/2 (homeless) 232-1984
 SUICIDE and CRISIS LINE 1-800-273-TALK 355-6000
 SENIORLAW CENTER (formerly JUDICARE) (100 S Broad) 988-1244
 SENIOR CITIZENS MATCHUP (HOUSING) 848-7700/1220
 SENIOR WHEELS US PROGRAM (free elec wheelchairs)(800) 246-6010
 SOCIAL SECURITY ADMINISTRATION (800) 234-5772, 772-1213
 SOCIAL SECURITY INFORMATION (800) 772-1213
 SUPPORTIVE OLDER WOMEN'S NETWORK 477-6000
 TEMPLE U - Cntr Intergenerational Learning (1601 N Broad) 204-6540/8585
 VIETNAMESE ASSOCIATION FOR AGING 455-9640

EMPLOYMENT/TRAINING/ECONOMIC

ARBOR CAREER CENTER 238-7210
 APPLICATIONS CENTER/PHILA PERSONNEL DEPT 448-6100
 BUSINESS/ECONOMIC DEVELOPMENT
 Mayor's Action Team 683-2100
 Temple University Small Business Development Cntr 204-7282
 Women's Business Development Center 790-9232
 National Assn for Business Economics, Phila Chapter 574-6447
 COMPUTERS (NTR - 1524 Brandywine) (residents/groups) 564-6686
 COMPUTERS - TRAINING FOR OLDER ADULTS (NTR)
 NE OAC, 7522 Castor Avenue 686-0576
 Juniata Park OAC, 1251 E Sedgley Avenue 685-1490
 South Phila OAC, 10th/Dickinson Streets 685-1697
 Mann OAC, 3201 N 5th 685-9844
 Martin Luther King OAC, 22nd St/Cecil B Moore Ave 685-2715
 CONGRESO-Workforce Development Division 783-8870
 E3Power (Empowerment, Education, Employment 1215 Grmtn 236-5565
 EEOC (Eq Employment Oprty Commsn) 21 S 5th #400 (Bourse) 440-2600/36
 EMPOWERMENT GROUP - 2111 N Front 19122 427-9245
 ENERGY COORDINATING AGENCY OF PHILA 988-0929 x241
 EX-OFFENDERS - Terry Monroe tmonroe@state.pa.us
 PA Career Link N Phil - 900 Sprg Grdn 19123 -Terry Monroe 560-5465 x235
 I.R.S. (800) 829-3676/1040
 JEVS Project Promote (1845 Walnut St, 6th 19103) 854-1799
 JOB CENTER (THE) PHDC 1234 Market 448-2185 448-3172

JOBS WITH JUSTICE 735-3615
 LABOR STANDARDS/BUREAU (Pa Dept of Labor - Labor Law) 560-1858
LABOR/US DEPT (Regional Office) - WAGE & HOURS 597-4950/1/2
 LABOR/PA State Dept (Bus Labor Law) 560-1858
LIBERTY RESOURCES' ACADEMY 634-2000 x203
 LIBRARY (FREE/MAIN) "WORKPLACE" 1901 Vine, Rm 205 686-5436
 LIGHTHOUSE (2/Lehigh) 425-7800
 LUTHERAN SOCIAL MISSION SOCIETY 426-8610
 MENNONITE ECON DEV ASSOCIATES 866-267-4600 832-0912
 MENZFIT (340 N 12th, #210 info@menzfit.org) 922-1614
 METROPOLITAN CAREER CNTR ("STRIVE" 162 W Chelton) 843-6615
 NLRB (NATIONAL LABOR RELATIONS BOARD) (unions) 597-7601
 NUEVA ESPERANZA (4261 N 5th St) (267) 285-5179
 OIC - OPPORTUNITY INDUSTRIALZTN CNTR (1231 N Broad) 236-7700
 OPTIONS (JOB SEARCH/CAREER COUNSELING) 735-2202
 OSHA (OCCUPATIONAL SAFETY & HEALTH ADMIN) 597-4955
 PA CAREER LINK (990 Spg Grdn) www.pacareerlink.state.pa.us 560-5465
 PA Convention Center Apprenticeship Prgrm - skirby@pwdc.org 963-3493
 PEOPLE UNITED- SOCIAL CHANGE (Employment) ext 120 951-0330
 PHILAJOB (SUMMER YOUTH JOB PROGRAM) 851-1822
 PHILA PERSONNEL - AFFIRMATIVE ACTION/EEO 686-2353
 PHILA UNEMPLOYMENT PROJECT 592-0933
 PHILA WORKFORCE DEV CORP (1617JFK) www.pwdc.org 557-2625
 PRIVATE INDUSTRY COUNCIL (PIC) 567-JOBS 963-3465
 ROOFERS UNION LOCAL #30 331-8770
 SENIOR EMPLOYMENT PROGRAM (Catholic Soc Ser) 854-7040
 SERVICE CORPS OF RETIRED EXECUTIVES (Newtown) 943-8850
 SOCIAL SECURITY ADMINISTRATION (800) 772-1213
 TRADES WOMEN OF PURPOSE 545-3700
 UNEMPLOYMENT INFO CNTR (1201 Chestnut, Rm 702, 19107) 557-0822
 UNEMPLOYMENT COMPENSATION REGIONAL OFF 560-1996
 UNEMPLOYMENT COMPENSATION Fraud Hotline (800) 692-7469
 UNEMPLOYMENT/PA BUREAU 560-3974
 US Dept of Labor's Occupational Safety & Health Admin 597-4955
 US Dept of Labor's Wage & Hour Division 597-4950
 US Equal Employment Opportunity Commission (800) 669-4000
 West Phila Area - EZ WORKS (Employment, Jobs) 452-5527
 WOMEN'S ALLIANCE FOR JOB EQUITY 561-1873
 WOMEN'S BUSINESS DEV CNTR (1315 Walnut, 5th) 790-9232
WOMEN'S WORKING WARDROBE
 1211 Chestnut ywhidbee@careerwardrobe.org 568-6693
 WORKER'S COMPENSATION (800) 482-2382/3 560-2500
WORKING PAPERS (students) www.phila.k12.pa.us

JOB PLACEMENT (welfare)

GREATER PHILA WORKS 576-JOBS
 Impact Services (East) 423-3615
 Congreso (East) 763-3608
 ARBOR, Inc (North) 235-1433
 JEVS (NE) 537-2330
 Germantown Stlm House (NW) 849-6193
 ARBOR, Inc at CONCILIO 592-7098
 Berean Institute 763-4833
 GPUAC 851-1743
 Impact Services 739-3266
 Lighthouse 425-7800
 Temple U 204-3413

JOB SEARCH/PLACEMENT (general population)

Women's Community Revitalization Proj 627-5550
 Team PA Career Link 560-5482
 hireAbility 787-2083

JOB TRAINING

Private Industry Council of Phila 557-2800
 Congreso de Latinos Unidos 763-8870
 Impact Services 739-1600
 Nueva Esperanza 324-0746
 Phila Job Corp 471-9693
 hireAbility (disabled employment) 787-2083

BUSINESS DEVELOPMENT

Phila Multicultural Affairs Congress
www.philadelphiamac.org
 Center City Proprietors Association 545-7766

The Enterprise Center
 Temple Small Business Development Cntr
 Universal Business Support Center
 Universal Capital Investment Fund
 Wharton Small Business Development Cntr
 Project RISE (W Phila SB dev) 215-476-8091 x113

ENVIRONMENT

ABANDONED AUTO REMOVAL (Police 685-9500) 683-2277/8 686-3000
 ABANDONED HOUSES/LOTS (L & I) 686-2463
 ADOPT-A-LOT PROGRAM (PHDC, 1234 Market) 209-8684
 AIR & NOISE MGMNT (Health Dept) (nts/wknds 686-4514) 685-7580
 AIR MANAGEMENT (corporate/commercial) 823-7583
 AIR POLLUTION CONTROL 685-7583
 ALLEYS csstreets@phila.gov
 ANIMALS/DEAD 686-5560
 ANIMALS - NUISANCE (PACCA) 685-9054
 ANTI-GRAFFITI NETWORK (Community Partner Hotline) 685-9556
 ANTI-GRAFFITI (MDO) Paint, Supplies 686-2024
 AUTO EMISSION REGULATIONS (800) 265-0921
 BASKETBALL-UtilityPole PECO 800-494-4000; Verizon 800-275-2355
 BLOCK CLEAN UP (PMB) 685-3981 686-3968/9
 BLOCK PARTY PERMITS 686-5500
 CITY MDO (Graffiti, Vacant lot, cleanup spls, "Take Challenge") 686-0000
 CLEAN AIR CNCL (envrntnl Issues, pollution prev) (ext 237) 567-4004
 CLEAN AND SEAL PROPERTY PROGRAM 685-6881
 CLEAN-Water/Fire/Mold "Water-Out" info@CPRrestoration.com 333-5117
 C.L.I.P. (residential - NEast Phila only - neat yards, etc) 683-2547
 COLLAPSING HOMES 686-2363
 COMMUNITY PRTRNSHP PRGRM (rakes/brooms clean lots) 685-9558/6
 CONTAMINANTS (water, soil) (610) 832-6014
 DUMPING (ILLEGAL)/CLEAN-UP 686-5530 686-3082
 DUMPSTER ENFORCEMENT (ERU) 686-3082
 ENVIRONMENTAL ISSUES 567-4004
 ENVIRNMNTAL RESPONSE UNIT (litter/dumping enforcement) 686-3082
 ENVIRNMNTAL ENGINEER (investigate nursing homes/day care/
 pools/beauty shops/medical waste disposal/waterborne illness) 685-7343
 FOOD ILLNESSES/UNSANITARY CONDITIONS 685-7495/6
 GAS LEAKS 235-1212
 GRAFFITI HOTLINE (abatement team free powerwashing) 686-0000
 GRAFFITI INFO (clean-up) MD's office 685-9901/2
 GRAFFITI REPORTING 685-1659
 GRAFFITI - FREE REMOVAL 685-9556
 HANDICAPPED ZONES (abuse/removal/relocation) 683-9738
 HEALTH DEPARTMENT 823-7495
 HORTICULTURAL SOCIETY/PENNSYLVANIA 988-8800
 HYDRANTS/FIRE, OPEN (Water Department) 685-6300
 INJURY PREVENTION PROGRAM (PDPH)
 Home Inspections 685-7441
 Child Car Seats (free) 685-7485
 Bicycle Safety Helmet Program 685-7485
 LICENSES & INSPECTIONS (get Service Number for your complaint)
 COMPLAINTS (requests for enforcement, etc) 6-2483 686-2463
 Business Regulatory Enforcement
 Circular Free Property (990 Sp Grdn 19123 F-685-3711) 685-3731
 Contractual Svcs (violatns/inspctns/dispostn) 686-2582/83
 Clean and Seal 685-6881
 Construction Services 686-2471
 Building Permits (signs) 686-2493
 Building (check violations) 686-2443
 Certification (certification statements) 686-2448
 License Issuance (business licenses) 686-2490/89
 Mechanical Services (permits) 686-1409
 Zoning (Inquiries/permits) 686-2576 686-2432
 Neighborhood Services 686-2463
 Customer Service 686-2463
 Heat Crisis Unit 686-2590
 Dumpsters 686-2518
 Empty lots 686-2463
 L & I Code Official (1401 JFK 19102 David Perri) 686-2404
 LIGHTING/STREET 697-8844

LIGHTING/ALLEY	686-5515	Children's Aid Society of PA	546-2990
LITTER ENFORCEMENT/ILLEGAL DUMPING	685-3097	CHILD CARE RESOURCES/PHILA (888)	461-KIDS
LOT/VACANT PROPERTY OWNERSHIP (Dept Records 8-2pm Rm 154 City Hall		CHILD CARE WORKS HELPLINE (free/low cost childcare (877)	472-5437
MAYOR'S ACTION CENTER	686-1776	CHOP Teen Health Connection (877)	423-TEEN
MDO COMMUNITY PARTNERSHIPS PROGRAM (supplies)	686-7098	CONGRESO de Latinos Unidos (216 W Somerset)	763-8870
MURAL ARTS PROGRAM	683-3689	Domestic Violence Hotline	291-8742
NEIGHBORHOOD SERVICES 685-9500 685-9501	685-9502	Youthline	INCROWD
NEIGHBORHOOD TRANSFORMATION INITIATIVE	686-2144	Julia de Burgos Family Center (4/Lehigh)	227-2982
NOISE (LOUD), AIR POLLUT (nts/weekends 686-4514)	685-7580	Family Support Truancy Initiative (2603 N 5th)	291-6074
PENN STATE URBAN GARDENING	471-2224	HIV/AIDS (166 W Lehigh)	763-8870
PHILADELPHIA GREEN GARDENING PROJECT	988-8800	The Girl's Center (3439 Hutchinson)	763-8870
PA HORTICULTURAL SOC (100 N 20th) Garden Tenders	988-8845/6	Cross Connection Family Services	425-1514
PHILADELPHIA MORE BEAUTIFUL COMM 685-3981/70	685-3969	FATHERHOOD INITIATIVE PROG (MOCS) 3129 N 22 19132	685-9730
PHILAPRIDE/LITTER PREVENTION	575-2210	FAMILIES-MURDER VICTIMS (AVP) 686-8078/33 438-9070/0707	
POLICE-NEIGHBORHOOD SERVICES UNIT	685-3097	FAMILY COURT Domestic Relations	686-9300
POLLUTION PREVENTION PROGRAM x237	567-4004	Customer Service	686-4007
POTHOLES/STREET REPAIRS (City Wrks 686-5097) 685-5508	686-5560	Incorrigible Teems (REAAP)	686-8328
RAT CONTROL	685-9719	FAMILY COURT PARENT PROJECT (training for parents)	686-8328
RECREATION DEPARTMENT	683-3600	Family Development Center of Philadelphia	685-1870
RECYCLING HOTLINE	685-7329	Family Service Center of Philadelphia	629-9100
RECYCLING (Dept Environmental Protection) (800)	346-4242	Family School	729-4220
SANITATION (POLICE)	686-3082	Family Caregiver Latino Grp (Alzheimer's Assn)(800) 559-0404	925-3220
SANITATION (STREETS) (Includes city trash cans)	686-5560	Grand Central Kinship Care Resource Center	557-1554
SANITATION EDUCATION AND ENFORCEMENT	685-4275	Healthy Families (Catholic Social Services)	535-4740
SEWER INLET CLEANING [Water Dept]	685-6300	Intercultural Family Services 4225 Chestnut St	386-1298
SNOW SHOVELING (report unshoveled walks) 685-3096	686-5560	JJC-Parents in Training	849-2112
STREETS Main Number - Customer Affairs Unit	686-5560	JEWISH FAMILY & CHILDREN'S SERVICES (866) JFCS-NOW	698-4500
Dumpster Code	685-5618	Kinship Care Program	271-0052 686-7416/7
Highway (potholes/street repair)	686-5560	Lutheran Settlement House	739-5141 739-9999
Recycling	685-7329	Maternity Care Coalition (www.momobile.org)	972-0700
SWEEP 686-5560	685-5618	MAYOR'S OFFICE of COMMUNITY SERVICES Community Engagement Unit (LIHEAP, Board City Trusts, PACE, income tax, rent/property rebates)	
Traffic Engineer (signs, etc) 686-5560/5524/5508		Cynthia Barnes	685-0794
Repair Hotline 686-5508	697-8844	Earl Burton	685-0795
Lighting	686-5610	Marty Cabry	685-0783
SWEEP (sanitation/litter education/enforcement)	685-4275	Wanda Baltimore	685-9725
TRASH REMOVAL (Bagged/canned/boxed) 685-4290/91/92		Ralph Mack	685-9730
TRASH/BULK (Appliances, tires, etc) 685-4290/91/92		Kimberly Powers	685-0482
TRASH EMERGENCY REMOVAL (Shovel up Jos) 685-4290/91/92		MEN'S RESOURCE CENTER (267)	408-8120
TRASH ENFORCEMENT	686-5560	MEN UNITED FOR A BETTER PHILADELPHIA	236-3372
TRASH IN PARKS	685-0116	Menergy	242-2235
TRASH AND RECYCLING COLLECTION 686-5560 686-5530		Methodist Services Children/Families (525 E Allegheny)	423-9924
TRASH CANS (City-approved, for blocks via PMBC/Blk Cptns) 685-3981		MOTHERS IN CHARGE	236-3937
TRASH Sanitation Convenience Cntrs (M-Sas 9a-6p) Curbside trash		Mothers United Through Tragedy 24-hour bereavement hotline	227-5331
Southwest Philadelphia 1600 S. 51st St., off Grays Ave.		Neighborhood Parenting Program	425-7990
South Philadelphia 3033 S. 63rd St., near Passyunk Ave.		Nueva Esperanza	324-0746
Northwest Philadelphia 300 block Domino Lane, near Umbria St.		Parents Action Network (DHS)	PARENTS 727-3687
Port Richmond Delaware Ave. & Wheatshaf Ln., N of Castor Ave.		Parents Anonymous (800)	448-4906 498-5872
Northeast Philadelphia State Rd. & Ashburner St.		Parents Involved Network	751-1800
TRASH CUSTOMER AFFAIRS www.phila.gov/streets 686-5560		Phila County Assistance Office, Community Services Dept	560-2547
TREES (Street trees for blocks from city) 685-0014		Safe and Sound	226-2501
URBAN ARTSCAPE (murals, cleanups) 685-3956		Salvation Army Social Services	727-2821
URBAN WARRIOR's DUMP LINE (Phila Daily News) 854-4810		SW Community Enrichment	386-8250
VACANT HOUSES 686-2463/4 686-2465		Tabor Children's Services	842-4800
(BLOCKS)		United Community Centers	925-8617
PLAY STREETS (10 wks/summer M-F 10-4) 683-3591 978-2718 685-2718(appl. deadline - April?; not within 2 blks other playst; not numbered unless deadend; small, 1-way; 75% signtr's)		W.I.C. Program www.choice-phila.org 978-6100 (800) 942-9467/743-3300	
SUMMER LUNCH (King Rec-2200 CBMoore) 685-2726/7		FOOD	
10 weeks Summer - deadline usually end May		AID FOR FRIENDS	464-2224
Neighborhood Reinvestment Corp www.nw.org (202) 220-2300		ARCHDIOCESE Website (Food Rsrce Guide) www.ndsarch.org/rghome.asp	
Livable Nghbrhd Wrkbnk www.empowermentinstitute.net (845) 657-7799		FOOD BANK OF GREATER PHILADELPHIA	739-7394
Neighborhoods USA www.nusa.org		FOOD BANK/PHILABUNDANCE HOT LINE (800)	319-3663
National People's Action www.npa-us.org (312) 243-3038		FOOD HOTLINE (Harrisburg - state-wide listing) (800)	366-3997
FAMILIES		FOOD PROTECTION	685-7495
ASPIRA (4322 N 5th) 455-1300		FOOD STAMPS (WELFARE) 215-560-2547 (800)	842-2020
APM (Asociacion de Puertorriqueños en Marcha) 235-6788 267-296-7200		HELP with FOOD HOTLINE (United Way)	568-3750
CATHOLIC COUNSELING SERVICES 854-7030		MEALS ON WHEELS	
(Phila) Children's Alliance 387-9500		SALVATION ARMY - 1340 Brown St 19123 Emergency	717-1169
		SHARE FOOD CO-OP	223-2220
		WIC 800-942-9467 (N Central for Total Health 978-6100)	978-6100
		SPECIAL 2012 - SUMMER FOOD - Coalition Against Hunger, City, SchIDlst,	

Archdiocese to get food in summer: visit <http://www.hungercoalition.org/> OR call 1-855-252-MEAL, OR text "MEAL" to 84700

GAY (G.L.B.T.)

ANTI-GAY VIOLENCE HOTLINE 563-4581
 ATTIC YOUTH CENTER (LGBT) (255 S 16th) 545-4331
 BI-LINGUAL GAY LINE 235-9992
 CENTER- LESBIAN/GAY CIVIL RIGHTS (866-LGBTLAW) 731-1447
 COLOURS 496-0330
 EQUALITY FORUM 732-3378
 GALAEI 985-3382
 GLBT PEER COUNSELING SERVICES 732-TALK
 GAY, LESBIAN & STRAIGHT EDUCATION NETWORK 552-8858
 GAY, LESBIAN YOUTH - 40 ACRES OF CHANGE 629-1852
 GAY AND LESBIAN LAWYERS (1528 Walnut, Ste 1220) 627-9090
 GAY AND LESBIAN SWITCHBOARD 546-7100
 GAYS & LESBIANS/PARENTS, FAMILIES, FRIENDS-PFLAG 572-1833
 GREATER PHILA PROFESSIONAL NETWORK (Wm Way Cntr) 922-3377
 LESBIAN & GAY TASK FORCE/PHILADELPHIA 772-2000/5
 MAYOR'S (CITY) GLBT Liaison (Michael Hinson) 686-2150
 NATIONAL LESBIAN & GAY JOURNALISTS ASSN 925-6066
 PARENTS/FAMILIES/FRIENDS Lesbians/Gays 572-1833
 PHILLY OUTGOING PROFESSIONALS (856) 857-9283
 PHILLY PRIDE PRESENTS 875-9288
 PRIDE AT WORK (AFL-CIO nat'l org - Margie Seidmann)(609) 344-5400
 POLICE (PHILA) DEPT Liaison (Inspector James Tiano) 686-3095
 POLICE (PHILA) LIAISON COMMITTEE (Irene Benedetti) 686-3458
 SAFEGUARDS 496-9560
 SEXUAL MINORITIES/MAYOR'S COMMISSION FOR 686-2159
 SPARC (Statewide PA Rights Coalition) (717) 920-9537
 TRANSGENDERED HEALTH ACTION COALITION 732-1207
 TRIANGLE INTERESTS (lesbian economic growth) 487-3736
 WILLIAM WAY LGBT COMMUNITY CNTR (1315 Spruce) 732-2220
 WORKING GROUP ON LESBIAN BATTERING 739-9999

HEALTH AND MENTAL HEALTH

ALZHEIMER'S ASSN Nat'l-(800) 272-3900 (800) 559-0404 925-3220
 AMERICAN RED CROSS 299-4000
 ANOREXIA & BULIMIA ASSOCIATION 221-1864
 BEHAVIORAL ACCESS CNTR (801 W Girard 19122) 787-2407
 INTAKE 24/7 Addiction/Behavior/MH/Detox/Psych/etc
 BEHAVIORAL HEALTH SPECIAL INITIATIVE (D & A) 546-6435
 BLIND/ASSOCIATED SERVICES FOR THE 627-0600
 BLUE CHIP - PA (CHILD HEALTH INSURNC) (800) 464-KIDS
 CANCER INFORMATION SERVICE (800) 4-CANCER
 CHILDREN'S CRISIS TREATMENT CENTER 496-0708/07
 CHILDREN'S HEALTH LINE 985-3301
 CHILD HEALTH INSURANCE PROGRAM (CHIP) (800) 986-5437
 CHOICE (INFORMATION AND REFERRAL) (985-3300) 985-5437
 COMHAR (MENTAL HEALTH (CENTER) 427-5800
 COMPASSIONATE FRIENDS (Bereavement support) 884-6691
 COMMUNITY BEHAV'L HLTH (Emot/Bhv'l/MH/D&A-child/teen/families)
 MAIN NUMBER TO ACCESS ALL SRVCS (888) 545-2600
 MH or D&A EMERGENCY 685-6440
 MH TREATMENT (no insurance) 685-6440
 D&A TREATMENT (no insurance) 546-1200
 PARENT NETWORK (family support/advocacy) 751-1800
 CONSUMER SATISFACTION (family assistance) 923-9627
 CONGRESO (216 W Somerset) 763-8870
 CONGRESO (703 N 8th) 599-6100
 CONTACT (CRISIS INTERVENTION) 877-9099 879-4402
 COUNCIL ON COMPULSIVE GAMBLING OF PA (800) 848-1880
 DEAF (Communication Connection, Inc) (TTY 610-272-5452) (610) 272-4948
 DISABILITIES/MAYOR'S COMMISSION FOR PEOPLE 686-2798
 DISABLED - Liberty Resources Independent Living Center 634-2000
 DIVERSIFIED HEALTH ASSOCIATES (pre-release D/A, etc) 634-8960
 FAMILIES OF MURDER VICTIMS 686-8033 686-8078
 GAMBLERS ANONYMOUS 468-1991
 GRIEF ASSISTANCE PROGRAM 685-7448

HEALTH INFORMATION (877) 724-3258
 HEALTH SERVICES (PDPH COMMUNITY HEALTH CNTRS) 686-5000
 HEALTH/PHILADELPHIA DEPARTMENT OF PUBLIC HEALTH 875-5691
 HUMAN TRAFFICKING HOTLINE (888) 373-7888
 INSURANCE (adultBasic, SpecialCare & CHIPS) (800) 464-5437
 INSURANCE (ADULT) Phila County Assistance 560-2547
 INJURY PREVENTION PROGRAM (PDPH)
 Home Inspections 685-7441
 Child Car Seats (free) 685-7485
 Bicycle Safety Helmet Program 685-7485
 JFK SELF HELP CENTER (COUNSELING) 568-0860
 KIDS PEACE (800) 8KID-123
 LEAD POISONING PREVENTION 685-2313
 MATERNITY CARE COALITION 972-0700
 MEDICAL EXAMINER 823-7457
 MEDICAL ASSISTANCE HELPLINE (800) 537-8862
 MEDICARE (800-634-2273) (800) 382-1274
 MEDICARE E.X.A.C.T. (800) 633-4227
 MENTAL HEALTH/OFFICE OF 685-5400
 MENTAL HEALTH & MENTAL RETARDATION/OFFICE OF 592-5570
 MOBILE MENTAL HEALTH EMRGNCY TEAM (Delegate Line) 685-6440
 NE COMMUNITY CENTER FOR MH/MR (Citywide) 742-7826/7
 NE TREATMENT CENTERS (493 N 5th) 408-4944
 NW HUMAN SERVICES OF PHILA 610 260-4600
 ONE DAY AT A TIME (ODAAT) 587-6200
 OSHA (OCCUPATIONAL SAFETY & HEALTH ADMIN) 597-4955
 OVEREATERS ANONYMOUS 698-1701
 PA DEPT OF HEALTH 877-PA HEALTH 717 772-6959
 PA HEALTH LAW PROJECT (800) 274-3258
 PA Injury Reporting Intervention System (15-24 YO gun violence victims)
 Insurance, education, counselling, etc - Einstein/HUP/Temple
 260 S Broad 19102 www.piris-pa.org 717-767-5900
 PA INSTITUTE OF HEALTH INFO LINE (800) 692-7254
 PHILA ALLIANCE (4343 Kelly Dr 19129) Counsel/Refer 438-6400
 PHILA CITIZENS CHILDRENYOUTH (CHIP Program) 563-5848
 PHILLY KIDS (COUNSELING) 686-3967
 POISON INFORMATION (EMERGENCY) 386-2100
 PRENATAL CARE PROJECT/COMMUNITY 985-2590
 SEX & LOVE ADDICTS ANONYMOUS 731-9760
 SEX OFFENDERS GROUP 686-6315
 STATE HEALTH LINE (800) 692-7254
 SUICIDE/CRISIS HOTLINE (24 HOUR) 686-4420
 SUICIDE PREVENTION/Amer Fdn (3535 Market #4047 19104) 746-7256
 SURVIVORS OF SUICIDE 545-2242
 TEMPLE (free) Children's Insurance (multilingual) 707-6018
 WHEELS (HMO TRANSPORTATION) 563-5117
 YOUTH CRISIS LINE (800) 448-4663

HOMELESS/SHELTER

City's webpage www.oneneighborhod.org
 Project HOME (homeless nuisance) 232-1984
 WOMEN AND FAMILIES
 OFF EMERGENCY SHELTER/SERVICES (OESS)
 141 Juniper Street 7am - 4pm (M-F) 686-5671
 All other times - Eliza Shirley (1320 Arch) 568-5111
 DEPARTMENT HUMAN SERVICES (1340 Cherry St) 683-6100
 LAUREL HOUSE (battered women) (800) 642-3150
 MERCY (334 S. 13th Street) 545-5153
 PEOPLE'S EMRGNCY 3902 Spg Grdn (need OESS ref) 382-7522
 PROJECT HOME 235-3110
 SALVATION ARMY 787-2800
 UNITED WAY 568-3750
 WOMEN AGAINST ABUSE (confidential address) 386-7777
 CHILDREN DEPARTMENT HUMAN SERVICES 683-6100
 YOUTH CRISIS (800) 448-4663
 MEN RHD-Ridge Center (1360 Ridge) 24/7walk-in 236-0909
 St John's Hospice (1221 Race St) 563-7763
 MENTALLY/PHYSICALLY IMPAIRED
 Outreach Coordination Center 232-1984
 FAMILIES
 MAIN - Appletree Family Cntr 1430 Cherry 686-7150

Project Home (1515 Fairmount Ave) 232-7272
 Project Home-St Elizabeth's (1845 N 23rd St) 235-3110
 Brotherhood Rescue Mission (Fishtown) 739-4517
 Salvation Army 232-2700
 Eliza Shirley (Sal Army) 1320 Arch 568-5113
 American Red Cross 299-4000
 United Way 568-3750

TRANSITIONAL HOUSING OPPORTUNITIES

Safe-Home 232-2300
 Project Home 232-7272
 Help Philadelphia 473-7451
 Achievability 748-8812/8805

HOPWA 1-time emergency payment to individual and/or household:

@ HOPWA Grantee Information - City of Philadelphia - CPD - HUD -
 (City of Philadelphia's Office of Housing and Community Development)

Housing/Employment Programs

@ Dignity Housing - AboutUs

HOMELESS PREVENTION (assistance with rent/utilities)

Catholic Social Services 7340 Jackson St. 19136, (215) 624-5920;
 6214 Grays Ave, 19142, (215) 724-8550;
 4400 N. Reese St. 19140, (215-329-5660 Spanish speaking staff)
 M-F 8:30 - 4:30; evening hours by appt. Renee Hudson Small, Prog. Dir

Congreso de Latinos Unidos, Inc.
 216 W. Somerset St. (Spanish speaking staff)
 (215) 763-8870 ext. 1405 M,W,F 9am to 5pm; T,Th 11am to 7pm
 Mary Otero, Housing Coordinator

Diversified Community Services
 1920 S. 20th St. (215) 336-3511
 M - F 9 am - 5 pm; Tues. eve. Diane Grimes

SAVE YOUR HOME PHILLY HOTLINE (215-334-HOME)

Utility Emergency Services Fund *in partnership with* Intercultural Family
 Services 4225 Chestnut Street (staff speak Chinese and Vietnamese)
 (215) 386-1298 ext. 213 Monday - Friday 9 am to 5 pm
 Myra Brown

Women's Community Revitalization Project
 407 Fairmount Ave. (215) 627-5550 ext. 233
 M - F 9 am to 1 pm; Tues. 4 pm to 7 pm; Sat. by appointment
 Marta Zehner

HOUSING/ UTILITIES

ACORN 765-0042 925-5580
 ACORN HOUSING/utilities 846 N Broad www.acornhousing.org 765-1221
 ACTION LOAN 854-6500
 BASIC SYSTEMS HOME REPAIR 448-2160
 CITY OF PHILA HOUSING RESEARCH/ACQUISITION INFORMATION
 Recorder of Deeds 34 S 11th 686-2261
 Public Info over phone 686-4334
 Redevelopment 1234 Market 448-3000
 City Properties (RE) 17th floor
 Sheriff Tax Sales (every 3rd Wed) 1717 Arch
 Sheriff Foreclosure Sales (every 1st Tues) 100 S Broad
 Public Property 1600 Arch, 8th fl 685-5365
 Secretary of Housing 13th and Market
 HUD 13th/Market (1 S Juniper, Wanamaker Bldg)
 PHA & Section 8 627 N Broad 684-4300/30
 PIDC Historical Society 1515 Market 684-4543
 Water/Taxes MSB 15/JFK
 Back Taxes 686-6442(press #1)
 Register of Wills Room 180 City Hall
 Prothonotary's Office Room 282 City Hall
 Liens and Judgments Room 262-8 C H 34 S 11th, 5th fl
 Deeds and Record Dept Room 111 City Hall
 Maps Room 154 City Hall
 City Planning 1515 Market St (Old Bell Tel Bldg)
 Archives 3101 Market St

Zoning 1401 Arch St
 Blight Program 686-9723
 CONGRESO 763-8870
 COMMUNITY LEGAL SERVICES 981-3700
 COUNSELING/HOUSING (per HUD) (800) 569-4287
 CREDIT REPAIR - FREE - Consumer Credit Counseling Service 563-5718
 CRISIS 24-hour HOTLINE (LIHEAP Heating/Utility assistance) 686-2590
 DEPOSIT MONEY ASSISTANCE PROGRAMS FAIR MARKET RENTALS
 TURN 940-3900
 DPA 560-1976
 Dixon House 236-3511
 DISABLED - Liberty Resources Independent Living Center 634-2000
 DIGNITY (HOMELESS) 751-0462
 DIGGING (PA ONE CALL SYSTEM) (call before you dig)800 242-1776
 ELECTRIC COMPANY 841-4000 732-9000
 EMERGENCY 841-4141
 EMERGENCY ASSISTANCE OFFICE (STATE BUILDING) 560-1976
 ENERGY COORDINATING AGENCY 988-0929
 ENERGY HOTLINE (utility assistance) 564-6900
 FAIR HOUSING COMMISSION 686-4670
 FAIR PLAN OF PA (HOME INSURANCE) 629-8800
 FAMILIES IN TRANSITION 386-7119
 FORECLOSURE ASSISTANCE GUIDE - GUPAC
<http://www.gpuac.org/foreclosurehelp.htm>
 FORECLOSURE (MORTGAGE) DIVERSION PROGRAM
 SAVE YOUR HOME PHILLY HOTLINE 334-4663
 FIRST JUDICIAL DISTRICT WEBSITE <http://courts.phila.gov/recs>
 GAS WORKS 235-1000 236-7000
 EMERGENCY 235-1212
 GAS COMMISSION/PHILA (UTILITIES) 686-0910
 HEAT (EMERGENCY FUEL HOTLINE) 686-2590
 HEAT (STATE EMERGENCY HEATLINE 2006) (866) 550-4355
 HEATER HOTLINE 568-7190
 HOUSING EMERGENCY MORTGAGE ASSISTANCE PROGRAM (State)
 HOME IMPROVEMENT LOANS (P.H.I.L. low-interest loans) 854-6515
 PNC Bank 888-256-9378
 Citizens Bank 800-649-1114
 Fleet Bank 215-561-5014
 Wachovia Mortgage 267-321-4278
 HOME OWNERSHIP PROGRAMS
 (RDA) REDEVELOPMENT AUTHORITY 209-8679
 DONOR/TAKER (RDA) 209-8664
 GIFT PROPERTY (RDA) 854-6515
 HOME START 448-2176
 PHILA HOME MORTGAGE PRGM (RDA) 854-6515
 SETTLEMENT GRANT PRGM (OHCD) 686-9723
 SHERRIF SALES 686-3535
 HOMELESS HOTLINE 232-1984
 HOMELESS EMRGNCY SHLTR/SERVICES 686-5671/6750 686-7150
 HOUSING CONSORTIUM OF DISABLED INDIVIDUALS 282-6590
 HOUSING/NEW - AFFORDABLE
 Ludlow Homes 235-6070
 Marshall Shepherd Village Homes Phase IV 684-3617
 HOUSING REPAIRS
 ADAPTIVE MODIFICATIONS (disabled) 528-5830 895-5692
 BASIC SYSTEMS REPAIR PRGM (PHDC) 448-2160
 EMERGENCY HEATER (owners) 568-7190
 EMERGENCY HEATER (renters) 686-2590
 PHILA HOME IMPROVE LOAN 877-4-U-PHILA
 PROPERTY TAX ABATEMENT 686-9270
 SHARP (PCA) (elderly, repairs) 765-9000 x5222 765-9040
 WEATHERIZATION (PHDC) 448-2161/2137/3154
 HOUSING AND URBAN DEVELOPMENT (HUD) 656-0503
 HUD/OFFICE FAIR HOUSING & EQUAL OPPRTNTY (800) 669-9777
 HUD - Subsidized housing 656-0500 x3200
 HUMAN SERVICES/ADULT SERVICES/HOMELESS 686-5671
 IMPACT SERVICES (building materials exchange - low cost) 739-1600
 INSURANCE/F.A.I.R. PLAN (800) 462-4972
 KENSINGTON WELFARE RIGHTS UNION 203-1945
 LANDLORD TENANT COURT (34 S 11th St) 686-2986
 LANDLORD/TENANT PROBLEMS
 Community Legal Services 981-3706

Licenses & Inspections 686-2463
 Tenants' Action Group 575-0700
 LOANS (Predatory Lending Hotline) 324-5000
 LICENSES AND INSPECTIONS - COMPLAINTS 686-2463/64/65
 East District 685-0582
 LICENSES AND INSPECTIONS - CRISIS HOTLINE 686-2490
 LIHEAP (utility assistance) 560-3014/7990/2970 (800-692-7462) 560-1583
 MORTGAGE ASSISTANCE
 HEMAP (PA Housing Finance Agency) (800) 342-2397
 Sheriff's Dept (www.PhillySheriff.com) 686-3525
 HUD-approved housing counseling agency (list) (800) 569-4287
 MORTGAGE FORECLOSURE DIVERSION PROGRAM
 SAVE YOUR HOME PHILLY HOTLINE 334-4663
 FIRST JUDICIAL DISTRICT WEBSITE <http://courts.phila.gov/regs>
 OFFICE OF HOUSING/COMMUNITY DEVELOPMENT (1234 Market) 686-9723
 PA HOUSING FINANCE AGENCY (home buying/mortg pmts) 800 822-1174
 PCA (Emergncy Repairs - plumb, elec, etc) 448-2160
 (Re-fit to accom wheelchairs, etc) (x5222) 765-9000
 PCA Emergency Fund for Older Philadelphians 765-9040
 PHILA COMMISSION ON HUMAN RELATIONS Fair Housing 686-4670
 PHILA HOUSING AUTHORITY (3010 Market 19104) 684-4000
 PHILA HOUSING AUTHORITY (12 S 23rd St 19103) 684-4000/4174
 PHILA HOUSING AUTHORITY (2012 Chestnut-Sect 8) 684-4367/4328
 PHILA HOUSING DEVELOPMENT CORP (1234 Market, 4th fl) 448-3000
 Weatherization Assistance 448-2161
 Basic Systems Repair Program 448-2160
 Tenant-Occupied Properties at Sheriff Sale (help) 448-3141
 PHILA LEGAL ASSISTANCE 981-3800
 PHILA LEGAL ASSISTANCE Family Law In-take Hotline 981-3838
 PHA SCATTERED SITES 712 N 16th 9:30-3:30 684-4452/53 684-4500
 PHA SECTION 8 684-4300/30
 PHA Eligibility Dept Section 8, etc. 684-4363
 PHA HOTLINE/INVESTIGATIONS (Section 8/landlord/tenants) 684-4330
 PROPERTY TAX/RENT REBATE (888) 222-9190
 PUBLIC HOUSING
 Conventional Sites (Admissions)q 684-4300
 Scattered Sites 684-4590
 Housing Choice Voucher (Sect 8) 684-4300
 REBUILDING TOGETHER PHILA (volun help w/ home repairs) 568-5044
 RED CROSS/AMERICAN (Extended Care - rebuild if burned out) 299-4000
 REDEVELOPMENT AUTHORITY (1234 Market St 19107) 854-6500
 RENTAL ASSISTANCE
 Energy Coordinating Agency 972-6990
 Tenants' Action Group 575-0700
 SALVATION ARMY SHELTER (Ridge Avenue) 483-3340
 SALVATION ARMY (Social Services) 727-2821
 SAVINGS (help with) CEIBA 634-7255
 Home Savings Plus (United Way) 665-2426
 SENIOR CITIZEN PROGRAMS
 Phila Corporation for Aging 765-9040
 Tenants' Action Group 575-0700
 SHERIFF SALE - PHDC Help (Tenant-Occupied Prop's at SS) 448-3141
 SHERIFF SALE - INFORMATION/HELP 686-3525
 SHERIFF SALE - if lost property & owed money -
 Sales 2005 or before PA TREASURY www.patreasury.gov 800-222-2046
 Sales since 2005 Sheriff's Office 686-3530
 SPECIAL NEEDS HOUSING
 Housing Consortium for Disabled Individuals 528-5056
 (TDD 215-528-5814)
 Office of Emergency Shelter/Services 686-7150
 Women Against Abuse 386-1280
TENANTS UNION REPRESENTATIVE NETWORK - TURN
 1315 Walnut St, Phila, 3rd Fl 19107 (was TAG) 940-3900
 RTURN@OURTURN.NET
 TAX HOTLINE (for problems with Real Estate Taxes) 523-9520
 TELEPHONE
 BROKEN PAY (BELL ATLANTIC) 611
 DRUG DEALING USING PUBLIC PHONE (800) 572-1442
 EMERGENCY 611
 TRAVELERS AID 523-7580
 UESF (Utility Emergency Services) 988-9093 732-3111 829-0545
 UNEMPLOYMENT INFORMATION CENTER 557-0822

UTILITIES PECO (Emergency 841-4141) 841-4000
 PGW (Emergency 235-1212) 235-1000
 WATER 685-6300
 WATER REVENUE 686-6880
 VACANT HOUSE/LOT ACQUISITION
 PHDC-owned properties (PHDC) 448-3000
 City-owned (RDA Central Intake Unit) 854-6515
 RDA-owned (RDA Development Division) 209-8695
 WATER DEPARTMENT 685-6300
 EMERGENCIES 592-6300
 REVENUE 686-6880
 WEATHERIZATION 448-2161
 WELFARE, HOTLINE (all services) (800) 692-7462
ENERGY/HOUSING AGENCIES)
 ActionAIDS, Inc 1216 Arch, 6th 981-0088
 ACORN 846 N Broad 765-1221
 19132, 19121, 19130
 APM 600 W Diamond 2267-296-7200 235-6070
 APM 4301 Rising Sun 19140 267-296-7346
 Belmont 4087 Lancaster 386-4118/382-6107
 Carrol Park Community Cncl 5218 Master St 19131 877-1157
 19151, 19131, 19139, 19104
 Casa del Carmen 4400 N Reese 329-5660
 Centro Pedro Claver 3565 N 7th 227-7111
 Concllo 705 N Franklin St 627-3100
 Congreso 216 W Somerset 19133 763-8870
 19141, 19120, 19140
 Diversified (Dixon Hs) 1920 S 20th 19145 336-3511
 19102, 19103, 19146, 19145
 Frankford CDC 4625 Frankford Ave 743-9201
 Friends Neighborhood Guild 701 N 8th 19123 923-1544
 19133, 19122, 19123
 Germantown Settlement 5538 Wayne 19144 849-3104/6020
 19128, 19118, 19119, 19150, 19138, 19126, 19144,
 19129, 19127
 Greater Phila Asian Social Serv 4943 N 5th 19120 456-1662/3
 19141, 19120, 19140
 HACE (Hispanic Contractors) 167 W Allegheny 426-1151
 Housing Assn Del Val 658 N Watts 978-0224
 Housing Consort'm Disabled 4701 Pine St, Box 28 528-5056
 Intercultural Family Services 4225 Chestnut St 386-1298
 Korean CDC 6053 N 5th 276-8830
 Lipscomb Square 625 S 12 19147 925-6550
 Logan Assistance 4542 N 11th 457-4117
 4801 N Broad 457-2210
 Ludlow 704-6 W Girard 923-1544
 Mt Airy USA 6639 Germantown 844-6021
 New Kensington CDC 2513-15 Frankford 19125 427-0350
 19125, 19134, 19137, 19124, 19135, 19149, 19111,
 19152, 19136, 19115, 19114, 19116, 19154
 Norris Square Civic Assn 149 W Susquehanna 426-8723
 Northwest Counseling Servc 5001 N Broad St 324-7500
 Nueva Esperanza 4261 N 5th 324-0746
 Old Kens Redev Corp 1221 Sprng Grdn 787-2944
 Partnership CDC 4027 Market 19104 307-4917
 Phila Cncl Comm Advancmnt 100 N 17th St, #700 567-7803
 Phila Senior Center 509 S Broad St 546-5879
 Polish Amercn Social Servcs 308 Walnut St 923-1900
 SOSNA South of S Neigh Asn 1711 South St 732-8446
 Southwest CDC 6328 Paschall Ave 19142 729-3948
 19143, 19142, 19153
 Salvation Army 4344 Frankford 288-3287
 Mascher/Allegheny 423-9009
 South Lehigh Action 2213 W Sergeant 229-2851
 South Phila HOMES 1444 Point Breeze Ave 19146 334-4430
 Strawberry Mansion NAC 2829 W Diamond 19121 235-7505
 19130, 19140, 19132, 19121
 Tenants Action Group 21 S 12th St, 12th fl 575-0700
 The Partnership CDC 4020 Market, #100 662-1612
 19104, 19139, 19151, 19131
 United Communities SE Phila 2029 S 8th 19148 467-8700
 19107, 19106, 19147, 19148, 19112

Urban League of Phila 136 W Girard Ave 451-5005
 We Never Say Never Assn 4427 Lancaster 19104 452-0440
 19104, 19139, 19151, 19131
 West Oak Lane CDC 6259 Limekiln Pike 224-0880

IMMIGRATION/REFUGEE/MIGRANT/MULTICULTURAL

ACLAMO Family Center-Norristown 512 Marshal St 610 277-2570
 ASIAN SOCIAL SERVICE CENTER 1638 S 18th 735-8369 546-1662
 ASYLEE OUTREACH PROJ (c/o HIAS 2100 Arch, 3rd fl)(866) 267-4600
 ARCHDIOCESE - PASTORAL CARE (MIGRANTS/REFUGEES) 587-3540
 CAMBODIAN ASSOCIATION OF GREATER PHILADELPHIA 324-4070
 CATHOLIC SOCIAL SERVICES (227 N 18th 19103) 854-7029
 CENTER FOR NEW AMERICANS (1330 Rhawn St 19111) 728-4445
 CHINESE ASSOCIATION 222-7833
 CHINESE ASSOCIATION FOR AGING 592-9072
 COALITION LATIN AMER MIGRANTS/IMMIGRANTS (1101 Mkt) 685-5450
 ESL Classes: www.welcomingcenter.org/immigrants/esl/ 557-2626
 HATIAN HELP CENTER (1263 E Chelton Ave 19138) 224-4771
 HIAS & COUNCIL MIGRATION SERVICE (2100 Arch 19103) 832-0900
 Also - Legal Immigration Assistance
 ICPIE NEW AFRICA CENTER 4243 Lancaster Ave 19104 212?222-0520
 INTERCULTURAL FAMILY SERVICES, INC 386-1298
 JAISOHN CTR (Korean) 6705 O York Rd 19126 (med, Srs, ESL) 224-3906
 JEWISH FMLY/CHILD SRVCS (10125 Veree 19116) 545-3290 698-9950
 KOREAN COMMUNITY DEVEL CORP (BUSINESS ASSN) 276-8830
 LEGAL CLINIC (Welcoming Center) - Second Tuesday/Month 557-2525
 3pm - 6pm One Penn Center, 1617 JFK, 13th Fl
margaret@welcomingcenter.org Must Preregister
 LUTHERAN CHILDREN/FAMILY SERVICES (231 N 63rd 19139) 747-7500
 MENNONITE ECON DEV ASSOCIATES 866-267-4600 832-0912
 NATIONALITIES SERVICE CENTER (1300 Spruce 19107) 893-8400
 NATIONALITIES SERVICE CNTR (LIFE Immigration Equity Act) 893-5848
 PA IMMIGRTN & CTZNSHP Coaltn (PICC/HIAS) 2100 Arch 7th 832-0907
 PA MIGRANT EDUCATION PROGRAM (2029 S 8th 19148) 551-4120
 PHILA IMMIGRATION RESOURCES CENTER 610 924-0277
 PUENTES de SALUD (2029 S 8th) Legal Immig Asst 2 Wed/mo 465-1099
 SOUTHEAST ASIAN MUTUAL ASSISTNCE ASSN COALITION 476-9640
 WELCOMING CNTR - NEW PA's (JFK 19103) 557-2626 564-6910

LEGAL

ABC HOTLINE (CLS/PLA) (benefits/services disabled children) 981-3756
 AIDS LAW PROJECT 587-9377
 ALIEN (INS) Registration (male visitors) 1600 Callowhill(800) 375-5283
 AMERICAN CIVIL LIBERTIES UNION (ACLU of PA) 592-1513
 AMNESTY INTERNATIONAL 387-9331
 CHILD SUPPORT DEFENDANT HOTLINE (PLA/CLS) 981-3838
 CRIMINAL LISTINGS (to get schedule for court dates/rooms) 683-7297
 COMMUNITY LEGAL SERVCS (1424 Chestnut) (Span 981-8806) 981-3700
 NORTH CENTRAL OFFICE (3638 N Broad) 227-2400
 HOUSING SECTION 981-3806
 Family Advocacy Line 981-3765
 ABC Hotline (disabled children) 981-3756
 Welfare Law Line 227-6485
 Child Support Defendant Hotline 981-3838
 Priv Landlord/Public Housing/Sect 8 Hotline 981-3700
 CONSUMER PROTECTION HOTLINE (PA) (800) 441-2555
 CUSTODY ACTION FOR LESBIAN MOTHERS (810) 687-7508
 CUSTODY/VISITATION (& protect orders) Crt C Pleas 686-4007/9100/9101
 COURT-Track case: <http://ujsportal.pacourts.us/DocketSheets/CP.aspx>
 DEFENDER ASSN OF PHILA (criminal cases) 568-3190
 DISCIPLINARY BOARD/SUPREME COURT OF PA) (610) 270-1896
 DA's PUBLIC NUISANCE TASK FORCE (bars, homes, etc) 686-5858
 DISTRICT ATTORNEY'S 686-8000
 BENCH WARRANT 686-7632
 JUVENILE (family court) 686-4032
 DOMESTIC VIOLENCE 686-8096
 FAMILY VIOLENCE SEX ASSAULT (1421 Arch) 686-8096/14
 PRIVATE CRIMINAL COMPLAINT (DA) 686-9863/4/5
 PROTECT ORDR (Fmly Crt Abuse) (34 S 11th) 686-3511/12/8305
 PROTECT ORDE (Emrgncy) CJC 1301 Filbert (5p-8a) (walk-in)
 CRIME VICTIM SERVICES UNIT 686-8026/7

SEX CRIMES (POLICE) 695-1180/1
 VICTIM SERVICES UNIT (1421 Arch) 686-8027
 DOMESTIC VIOLENCE - FAMILY COURT 686-9300 686-3511/12/13
 Domestic 34 S 11th - Court dates, etc 686-9306
 DON'T BORROW TROUBLE (PLA/CLS (help w/ mortgages) 523-9520
 EDUCATION LAW CENTER 238-6970
 FAMILY ADVOCACY LINE (CLS/PLA) 981-3765
 FAMILY COURT PARENT PROJECT (training for parents) 686-8328
 FAMILY OF MURDER VICTIMS (1421 Arch) 686-8078/33
 FIRST JUDICIAL INFORMATION CENTER (#127 City Hall) 686-2525
 JUDGES' RATE PHILLY (rates judges) www.ratephillyjudges.com
 JUDICARE (see SENIORLAW CENTER 100 S Broad) 988-1244
 JUVENILE PROBATION DEPT - FAMILY COURT
 Private Criminal Complaints (youth) 686-7340 686-8370
 REAAP (incorrigible teens) 686-8328
 Victim & Community Services (youth) 686-4049
 Victim Assistance (juvenile crimes) 686-7058
 LAWYER REFERRAL INFORMATION SERVICES (PBA) 238-6333
 LEGAL LINE (PBA) (3rd Wed/mnth) 238-6333/1701
 MUNICIPAL COURT - SMALL CLAIMS, LANDLORD/TENANT 686-7987
 N A A C P (1722 Cecil B Moore) 978-7500
 PAROLE & PROBATION (PA) (State) 560-2453
 PAROLE & PROB (PHILA) (juvenile 686-4102) (county-adult) 686-9497
 PENNSYLVANIA PRISON SOCIETY 564-6005
 PA's FOR MODERN COURTS (Judicial misconduct) 994-5196
 PENN DOT (Dept of Transp) (Driver's Licenses) 800 932-4600
 PHILADELPHIA LEGAL ASSISTANCE (PLA) (1424 Chestnut) 981-3800
 POLISH AMERICAN CONGRESS YOUTH COMMITTEE 922-1700
 POLISH BENEFICIAL ASSOCIATION 535-2626
 POLISH SCOUTS OF AMERICA "Harcerstwo" 267-767-4157 425-7056
 PRIVATE CRIMINAL COMPLAINTS - FAMILIY COURT 686-7430
 PROTHONOTARY 686-6670
 PUBLIC DEFENDER'S ASSOCIATION 568-3190
 Pretrial Service Division 683-3710
 Investigations (1441 Sansom 19102 Miguel Deyne) 267-765-6579
 PUBLIC INTEREST LAW CENTER OF PHILA (PILCOP) 627-7100
 SENIORLAW CENTER (formerly JUDICARE) (100 S Broad) 988-1242/4
 TEMPLE LEGAL SERVICES (Family Law only) 204-1800
 TENANTS ACTION GROUP 575-0700
 TRAFFIC COURT (800 Spring Garden 8:30-3:30) 19130 686-1675
 TRUANCY PROJECT 299-SAFE
 VICTIM SERVICES - DA'S OFFICE 686-8027
 VICTIM WITNESS ASSIST-US ATTRNEY (615 Chestnut) 451-5525/5905
 WELFARE LAW LINE (CLS/PLA) (Spanish 981-3747) 227-6485
 WOMEN AGAINST ABUSE LEGAL CENTER 686-7082
 WOMEN'S LAW PROJECT 928-9801

Hate crimes/Ethnic Intimidation/Civil rts/Terrorism

Prosecutors:

US Attorney's Office Philadelphia 861-8200
 PA Attorney General's Office 717 787-0822
 County DA Philadelphia 686-8000

Specialized Governmental Agencies:

Phila Commission on Human Relations 686-4670
 PA Human Relations Commission 717 787-4410
 US Dept//Justice Commty Relations Ser 597-2344
 US Dept of Education 800-USA-LEARN 656-6010
 Federal Bureau of Investigation (FBI) 418-4000

Other Resources:

ACLU 923-4357
 Anti-Defamation League 568-2223
 Arab American Association 625-3732
 Asian Americans United 925-1538
 CAiR (American/Islamic Relations) 592-0509
 Congresso de Latinos Unidos 763-0341
 Disability Law Project 772-3121
 Jewish Community Relations Council 832-0650
 Lesbian and Gay Task Force 775-2001
 NAACP (fax 765-6040) naacportho@aol.com 978-7500
 Urban League 451-5005
 Homeland Security/Terrorism

MEDIATION

ALTERNATIVE JUSTICE CENTER 552-8199
FELLOWSHIP FARM (610) 326-3008
GOOD SHEPHERD 843-5413
PHILA COMMISSION - HUMAN RELATIONS (34 S 11th) 686-4670
North Philadelphia Field Office 685-9761
PHILA MUNICIPAL COURT DISPUTE RESOLUTION PROG 686-2973/4

MOTOR VEHICLES/PARKING

DEPARTMENT OF MOTOR VEHICLES (800) 932-4600
HANDICAPPED PARKING (Phila Parking Authority) 683-9736
METER HOTLINE (problems; broken) 854-2929
MOVING VIOLATIONS 686-1675
PPA - PARKING VIOLATIONS (and report malfunctioning meters) 681-3636
PHILA PARKING AUTHORITY (Box 13850 19101) 683-9600
PPA website - ticket appeals <http://www.philapark.org/violations>
PPA Public Advocate (Frank DeAngelis) 683-9614
RESIDENTIAL PARKING PERMIT 683-9729

POLICE/SAFETY/FIRE/PRISONS

ACTION ALLIANCE ELDERLY VICTIM ASSISTANCE 574-9720
AMERICAN FRIENDS SERVICE COMMITTEE 241-7166/7208
AUTOMOBILE IMPOUNDMENT 923-8320
CENTER CITY CRIME VICTIM SERVICES (6th, 9th) 685-9680
COURT COMMON PLEAS-PROBAT/PAROLE DEPT 686-9564
DA's VICTIM SERVICES UNIT (ADULT) 686-8027
DA's VICTIM SERVICES UNIT (JUVENILE) 686-4094
DA's VICTIM SERVICES UNIT (VIETNAMESE) 686-9986
DIVERSIFIED HEALTH ASSOCIATES (pre-release programs) 634-8960
EAST DIVISION CRIME VICTIM SERVICES (24th, 25th, 26th) 426-4810
EX-OFFENDERS (PHILA) AFTERCARE PROGRAM 849-9695
EX-OFFENDERS (MALIK AZZIZ - MDO's) 906-6595 cell 685-0780
EX-OFFENDERS/Mayor's REENTRY OFF (1739 S 54 19143 Jobs, MH, D/A, Housing, Case Mgmt, Parenting) 685-3652
FAMILIES OF MURDER VICTIMS 686-8033/8078 438-9070
FBI 629-0800
FIRE DEPARTMENT 686-1385
FIRE MARSHALL 686-1382
HYDRANTS (OUT OF ORDER) 685-6300
GRRIP (Police) - Rpt guns/warrants - get rewards 683-GUNS
GUARDIAN ANGELS INC - Community Outreach Services 423-5102
NARCOTICS HOTLINE (Phila Police) 685-1145
PAL (Police Athletic League) 291-9000
PARKING Authority/Philadelphia ADVOCATE Frank DeAngelis 683-9614
PAROLE/PROBATION (STATE) 560-2452
PENNSYLVANIA PRISON SOCIETY 564-6005
POLICE GENERAL INFORMATION 686-3149
POLICE DISTRICTS (215-686-3 (then 2-digit # of district, e.g., 02) then 0
POLICE (GENERAL NUMBER FOR DISTRICTS) 686-3000
POLICE ACCIDENT INVESTIGATION 685-0069
POLICE ADVISORY COMMISSION(990 SpGarden 705 19123) 685-0891
POLICE ABANDONED CARS 683-2277
POLICE BARRIO PROJECT (Complaints 2828 N 5th) 423-4812
POLICE COMMUNITY RELATIONS 686-3380
POLICE DOMESTIC UNIT Central/North Central (401 N 21 St) 686-3092
East (330 N Front St) 685-9933
Northeast (2831 Levick St) 686-3153/4
North (5960 Broad St) 686-3352/3
South (2301 S 24 St) 685-1659
Southwest (5501 Pine St) 686-3182
POLICE ROLL CALL COMPLAINTS (online only) www.ppdonline.org/pppd3/rollcall
POLICE SANITATION/ILLEGAL DUMPING 686-3082
PRISONS/COMMISSIONER 335-8848/8201/8076
PRISONS/SOCIAL WORK SUPERVISOR (Wilfredo Rojas) 685-8232
PRISON VISITS (\$5.00 Family RT Bus Visits) ext 110 564-6005
PRISON Re-ENTRY PROGRAMS

PROBATION 560-2452
SAFE AND SOUND 226-2501
SEX CRIMES UNIT 685-1180/1
SMOKE ALARM HOTLINE 686-1176
STATE POLICE/PENNSYLVANIA 560-6200
TELEPHONE NUISANCE CALLS (was Bell Atlantic) (800) 409-4442
TOWN WATCH INFO amurphy@philatownwatch.org 686-1453/49
TOWN WATCH TIPS (not police) 685-9521

RECREATION

LIGHTHOUSE BOXING PROGRAM (152 W Lehigh) 425-7804

SUPPORT GROUPS

ABUSED WOMEN - HOTLINE 386-7777
ACTION AIDS 291-9700
ADDICTION INTERVENTION 744-9796
ADULT CHILDREN OF ALCOHOLICS 333-0444
AL-ASSIST 592-4241
ALCOHOLICS ANONYMOUS 574-6900
AL-ATEEN 222-5244
B.I.L.Y. (parent/family support group) (888) 443-4481
CHILD ABUSE PREVENTION 831-8877
CODA ANONYMOUS 592-5403
CODAAP (Coordinating Office of Drug & Alcohol Abuse Progs) 627-5490
COMPASSIONATE FRIENDS 884-6691
CONGRESSO DE LATINO UNIDOS 763-8870
CORA 342-7660
DOUBLE TROUBLE 667-6039
EMOTIONS ANONYMOUS (609) 429-3792
EX-OFFENDERS (PHILA) AFTERCARE PROGRAM 849-9695
FAMILIES ANONYMOUS 750-4824
FAMILIES OF MURDER VICTIMS 686-8033/8078 438-9070
FATHERS AND CHILDREN TOGETHER 727-0708
GAM-ANON (Gambling) 468-1991
GRANDPARENTS RAISING CHILDREN
GRANDS AS PARENTS 236-5848
GRAND CENTRAL 557-1554
SUPER GRANDPARENTS '93 849-8598
GRANDMA'S KIDS 204-1667
INCEST SURVIVORS ANON 848-3830
KINSHIP CARE PROGRAM 271-0052 686-7416/7
LIBERTY RESOURCES INDEPENDENT LIVING CENTER 634-2000
MENERGY (abusive men) 242-2235
MOTHERS AGAINST DRUNK DRIVING 332-7177
NARCOTICS ANONYMOUS (PHILADELPHIA) 440-8400
NARCOTICS ANONYMOUS (DELAWARE COUNTY) (610) 534-9510
NATIONAL COUNCIL ON DRUGS AND ALCOHOL (800) 662-HELP
NAR-ANON (609) 757-9012
NICOTINE ANONYMOUS (Nat'l 800 992-0401) 664-6649
NJ-SELF HELP GROUPS (800) 367-6274
ONE DAY AT A TIME (ODAAAT) 587-6200
OVEREATERS ANONYMOUS 698-1701
NATIONAL (800) 743-8703
PARENTS ACTION GROUP 686-8650
PARENTS ACTION NETWORK PARENTS
PARENTS ANONYMOUS 498-5872 (800) 448-4906
Hutchinson Place (women only) 223-1005
SW Family Center 727-4333
Huey Family Center (women only) 471-2275
Julia de Burgos Family Center 227-4588
Family Development Center 685-1870
PEOPLE ACTING TO HELP 728-4600
PHILA ACCESS CENTER (multiple support services-faithbased) 389-1985

PHILA CHILDREN'S ALLIANCE 387-9500
 SEX AND LOVE ANONYMOUS 731-9760
 SEX OFFENDERS GROUP 686-6315
 (SEX) American Fdn for Addiction Research (AFAR) (866) 600-AFAR
 TOUGH LOVE (800) 333-1069 348-7090
 WOMEN AGAINST ABUSE 386-1280
 WOMEN FOR SOBRIETY 536-8026
 WOMEN IN TRANSITION 564-5301
 WOMEN ORGANIZED AGAINST RAPE 985-3333

TRANSPORTATION

AMTRAK 824-1600
 GREYHOUND (800) 231-2222
 PARATRANSIT 580-7720
 PHILA INTERNATIONAL AIRPORT (800) PHIL-GATE
 SEPTA 580-7800

VETERANS

IMPACT 739-6581
 PERIMETERS 923-2600
 PHILA VETS MULTI-SERV CNTR (213 N 4th) 923-2600 (800) 680-3030
 UPWARD BOUND 898-6892/55
 US DEPT VETERANS AFFAIRS www.va.gov (800) 827-1000
 VETERANS BUREAU 686-3256
 VETERANS OUTREACH ASSISTANCE CENTER (800) 247-2323
 VETERANS (GENERAL) (Center - 101 E Olney Ave) 438-5225 627-0238
 VETERANS INFORMATION (PA) (800) 54-PA-VET

VICTIM ASSISTANCE

Action Alliance for Elderly Victims (1211 Chestnut #810 19107) 574-9720
 Battered Women's Justice Project (800) 903-0111
 Bureau of Indian Affairs - Child Abuse Hotline (800) 633-5155
 CARRIE (1315 Walnut, Ste 1000) 545-5728
 Center City Crime Victim Services (6/9 PD) (1216 Arch) 665-9680
 Childhelp USA National Hotline (800) 4-A-CHILD
 Community Legal Services, Elder Law Project 3638 N Broad 227-2400
 District Attorney's Office (MAIN VICTIM ASSISTANCE) 686-8027
 East Div Crime Victim Services (24/25/26 PD) (3300 N Mascher) 426-4810
 Federal Trade Commission Identity Theft Hotline (877) ID-THEFT
 Mothers Against Drunk Driving (877) 623-3435
 MOTHERS UNITED THROUGH TRAGEDY (24-hr HOTLINE) 227-5331
 National Center for Missing/Exploited Children (800) 843-5678
 National Center for Victims of Crime (800) FYI-CALL
 National Children's Alliance (800) 239-9950
 National Crime Prevention Council (800) NCPC-911
 National Domestic Violence Hotline (800) 799-SAFE
 National Fraud Information Hotline (800) 876-7060
 National Organization for Victim Assistance (800) TRY-NOVA
 National Assn for Parents of Murdered Children (800) 818-POMC
 NE Victim Services (2/7/8/15 PD) (2824 Cottman Ave, Revere #4) 332-3888
 North Central Victim Services (22/23 PD) (1415 N Broad #222) 763-3280/1/2
 Northwest Victim Services (5/14/35/39) (6008 Wayne Ave) 438-4410
 Office for Victims of Crime Resource Center (800) 851-3420
 PA crime victims online compensation filing www.pccd.state.pa.us
 Phila Corp for the Aging (642 N Broad, 5th) 765-9040
 Philadelphia Senior Center (509 N Broad) 546-5879
 Senior Law Center (100 S Broad, Suite 1810 19103) 238-6390
 Victim/Wit Servs of South Phila (1/3/4/17 PD) (1426 S 12th 19147) 551-3360
 West/Southwest Victim Services (12/16/18/19 PD) (3901 Market) 386-5757

VIOLENCE

BLUEPRINT FOR A SAFER PHILA www.phillyblueprint.com 800 570-BLUE
 Sultan Jihad Ahman Community Fdn PO Box 38911 19104-8911
www.sultanjihadahmadfoundation.org 508-1818
 Youth Outreach Adolescent Community Awareness Program (YO ACAP)
 GPUAC, 1207 Chestnut, #320 www.yoacap.org 851-1832
 Good Shepherd Mediation Program 5356 Chew Ave 19138
www.phillymediators.org 846-5413
 Keep Kids Safe Summer Camp GPUAC, 1207 Chestnut 19107 851-1882
 Congreso de Latinos Unidos, Inc, 216 W Somerset St 19133

www.congreso.net 763-8870
 Philadelphia Mural Arts Advocates, 1729 Mt Vernon St 19130. 685-0760
 Youth Violence Intervention Project (YVIP) 3201 W Girard 19130 236-3372
 After School Activities Partnerships (ASAP) 230 S Broad, #400 19102
www.phillyasap.org 545-2727
 Student Anti-Violence Education Prog (SAVE) 633 W Rittenhouse, #C-12
www.avpphila.org 438-9070

WELFARE

DEPARTMENT OF HUMAN SERVICES 686-9694/5
 DPA CLAIMS SETTLEMENT (800) 932-0935 351-2410
 FOOD STAMPS (800) 692-7462
 KENSINGTON WELFARE RIGHTS UNION (2825 N 5th) 203-1945
 PHILADELPHIA COUNTY ASSISTANCE OFFICE 560-2547
 PHILADELPHIA UNEMPLOYMENT PROJECT 592-0933
 PHILADELPHIA WELFARE RIGHTS ORGANIZATION 684-3600
 UNEMPLOYMENT COMPENSATION ASSISTANCE 560-2208
 WELFARE HOTLINE (800) 692-7462
 WELFARE - INCOME ASSISTANCE (fd stmps, med) (800) 692-7462
 WOMEN'S COMMUNITY REVITALIZATION PROJECT 627-5550

WOMEN

GERMANTOWN SETTLEMENT W.I.S.D.O.M. 991-6550
 NAT'L CLEARINGHOUSE-DEFENSE OF BATTERED WOMEN 351-0010
 NEW DIRECTIONS FOR WOMEN 849-0930
 NEW HOPE FOR WOMEN (701 E Cornwall 19134) 634-7613
 PHILA ACCESS CENTER (multiple support services-faithbased) 389-1985
 WOMEN AGAINST ABUSE 386-1280 (HOTLINE) 386-7777
 WOMEN AGAINST ABUSE LAW CENTER 686-7082
 WOMEN IN TRANSITION 564-5301 (HOTLINE) 751-1111
 WOMEN ORGANIZED AGAINST RAPE 985-3315 (HOTLINE) 985-3333
 WOMEN'S COMMUNITY REVITALIZATION PROJECT 627-5550
 WOMEN'S LAW PROJECT 928-9801
 WOMEN'S SWITCHBOARD (TELE-WOMAN) 564-5810

(GENERAL)

ADULT/FAMILY SERVICES EMERGENCY SHELTER-SERV 686-5671
 AMERICAN FAMILY SERVICES (CLOTHING) 765-2900
 BREAD & ROSES 1500 Walnut 19102 B'bra Smith School 731-1107
 BUREAUS OF MOTOR VEHICLES/DRIVER LICENSING(800) 932-4600
 BUREAU OF CHARITABLE CONTRIBUTIONS (800) 732-0999
 CATHOLIC SOCIAL SERVICES 587-3900/9
 CITY HALL (City of Philadelphia) 686-1776
 COMMUNITY ACCOUNTANTS 3721 Midvale 19129 951-0330

COMMUNITYACCOUNTANTS@RHD.ORG

215-951-0330

COMMONWEALTH OF PA INFORMATION (800) 932-0784
 CONGRESO DE LATINOS UNIDOS 763-8870
 ELECTIONS Committee of Seventy 557-3600
 County Board 686-7800
 Polling Places 686-1523
 Questions/Complaints 686-1590 686-1505
 Abuses/DA's Investgtns 686-8730/68/83 686-8932
 US DA's Office-Mike Schwartz-investgns 861-8923

FCC 752-1324
 FEDERAL INFORMATION (800) 688-9889
 GOVERNOR'S ACTION CENTER (800) 932-0784
 LaSalle NONPROFIT CENTER 951-1701
 LIBERTY RESOURCES INDEPENDENT LIVING CENTER 643-2000
 MARRIAGE BUREAU 686-2233
 MAYOR'S ACTION CENTER 686-3000
 MAYOR'S OFFICE OF COMMUNITY SERVICES (MOCS) 686-9188
 NEW JERSEY OFFICE OF CIVIL RIGHTS (609) 757-2850
 PENN D.O.T. (800) 932-4600
 PENNSYLVANIA HUMAN RELATIONS COMMISSION 560-2496
 PA TRAVEL BUREAU (800) VISIT-PA
 PHEAA Student Grants/Loans (800) 692-7392
 PHILADELPHIA CARES (volunteers) 564-4544
 PHILA COUNTY ASSTNCE OFFC, COMMUNITY SERVICES 560-2547
 POSTAL SERVICE INFORMATION (800) 275-8777
 PUERTO RICAN & LATINO AFFAIRS/MAYOR'S COMM 686-7593

RECORDS (deeds, fire, police)	686-2260
RECREATION DEPARTMENT	686-3600
SHERIFF'S 24-hour HOT LINE	686-3938 686-3928
SALVATION ARMY	232-2700
SALVATION ARMY THRIFT SHOP	624-9487
SALVATION ARMY SOCIAL SERVICES (furnish vouchers, etc)	727-2821
SEPTA (transportation) (580-7334 - stations, vehicles)	580-7800
SOCIAL SECURITY ADMINISTRATION (800)	772-1213
STATE OFFICE (COMMONWEALTH) INFORMATION (800)	932-0784
TAX ASSESSMENT QUESTIONS OR PROBLEMS	686-4351
TAX FRAUD HLN www.phila.gov/revenue TaxFraud@phila.gov	686-3852
UNITED WAY FIRST CALL FOR HELP (REFERRALS)	568-3750
VISITOR'S BUREAU	636-1666
VITAL STATISTICS (BIRTH/DEATH CERTIFICATES)	560-3054
VOTERS' REGISTRATION FORMS	686-1505
WHEELS (HMO TRANSPORTATION)	563-5117
ZIP CODE INFORMATION	895-9000

EMERGENCY PREPAREDNESS

Emergency Command Center – Third and Spring Garden Street

POWER OUTAGE/DOWNED LINES

PECO 800 494-4000

WATER/SEWER EMERGENCIES

Water Dept 685-6300

GAS EMERGENCIES PGW 235-1212

BROKEN STREET LIGHTS, ETC

Streets Dept 686-1776, 686-5560

FALLEN TREES/LMB (blocking street)

Fairmount Park Comm 685-0014 (911)

TREES ON PRIVATE PROPERTIES

L & I 686-2463

INFORMATION ON SEPTA

SEPTA (www.septa.com) 580-7800

AIRPORT -- FLIGHTS

Airport (www.phl.org) 800 745-4283

WEATHER/COLD EMERGENCIES

24-hour Emrgncy number to assist homeless: 232-1984

L & I Heat Assistance Crisis Hotline 686-2590

Donations of hats/scarves/coats/blankets 685-9527

Malfunctioning traffic signals 686-1776

Other issues (Managing Director's Office) 686-3486

SNOW - If your car is towed (parked in Emergency Routes) 686-SNOW
call 686-SNOW for its location (not 911).

MANAGING DIRECTOR'S OFFICE "EYES AND EARS"

"improve the appearance of neighborhoods, increase code compliance, improve the general quality of life by soliciting the help of the public in identifying issues and problems throughout the city."

EMAIL: EYESANDEARS@phila.gov 686-3491

MAYOR'S OFFICE (FAX 686-2180) 686-2181

created@pgcoyne1993 Updated 09Jan2013/01 May 2013